

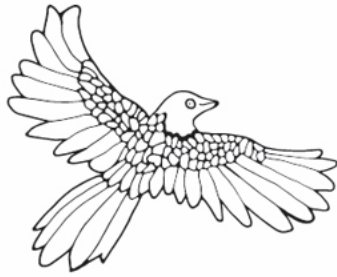
Glass Recycling Service

May 2026



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Moonee Valley City Council respectfully acknowledges the Traditional Owners of the land on which Moonee Valley is located – the Wurundjeri People of the Kulin Nation; and we pay respects to their Spirits, Ancestors, Elders and their community members past and present.

Council also extends this respect to other Aboriginal and Torres Strait Islander Peoples who call Moonee Valley home.

Artwork by Wurundjeri artist, the late Judy Nicholson

1 Summary

1.1 Background

In early 2025, Council conducted a trial of communal glass drop-off points to explore opportunities for public glass collection. This was targeted at high-density housing, properties with limited space, and retirement villages. The trial delivered positive results, with two sites now operating as permanent public glass recycling locations.

Council is now investigating the provision of a kerbside glass recycling bin service for Moonee Valley. This is required by the State Government [Circular Economy \(Waste Reduction & Recycling\) Act 2021](#) which requires all Victorian Councils to provide a four-bin service: general rubbish, recycling, Food Organics and Garden Organics (FOGO) and glass.

Between 10 April and 10 May 2026, Council sought residents' views on glass recycling, including:

- Current glass recycling behaviour
- Likelihood of using a separate glass recycling bin
- Preference for residential glass bins versus public drop-off points
- Preferred collection frequency for kerbside glass bins

Findings from this community engagement project will inform Council's planning of glass recycling services in Moonee Valley.

1.2 Engagement strategies

Community members could contribute to this consultation by:

- Completing a hard copy or online survey (Appendix 6.1), via a QR code on a poster/postcard (Appendix 6.2) or the project Your Say page (Appendix 6.3)
- Recording audio feedback via a 'Speak Pipe' tool on the Your Say page
- Contacting Council via phone or in writing
- Attending an in-person pop-up event at Moonee Ponds Central on 7 May.

Council's Disability Advisory Committee (DAC) were consulted about this project at their regular meeting on 21st April.

Participants from Culturally and Linguistically Diverse (CALD) backgrounds were directly invited to complete the survey via a presentation at an English language class at Sam Merrifield Library on 8 May.

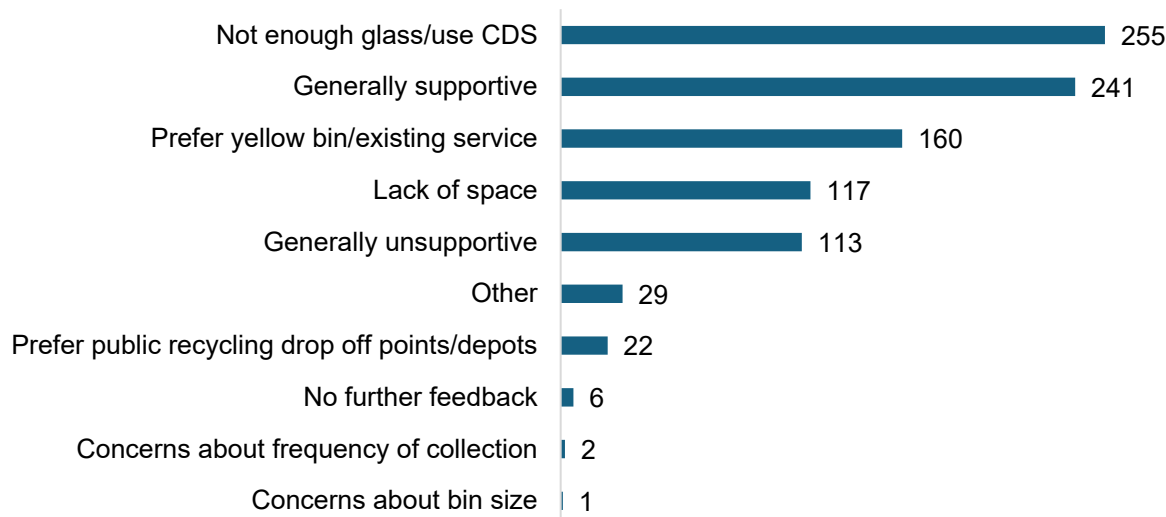
The project was also promoted on Council's website and via social media (Appendix 6.4).

1.3 Key findings

Key findings from the consultation are summarised below.

- A total of 1,224 people participated in the consultation.
 - More than 1000 of these respondents identified as residents of Moonee Valley.
 - Responses were received from people in every different age bracket.
 - Responses were received from residents in 14 different suburbs within the City of Moonee Valley, and from all of Council's communities of focus.
- 97% of respondents (n=1140) said they use Council's waste and recycling bins at their property.
- 55% of respondents (n=645) said they use the Container Deposit Scheme (CDS) to claim a 10c refund for cans and glass bottles (under 1 litre).
- 29% of respondents said they think that separating glass from the commingled recycling bin will improve your recycling habits at home. Key rationale participants provided for whether they agreed or disagreed with this statement included the 10 themes below.

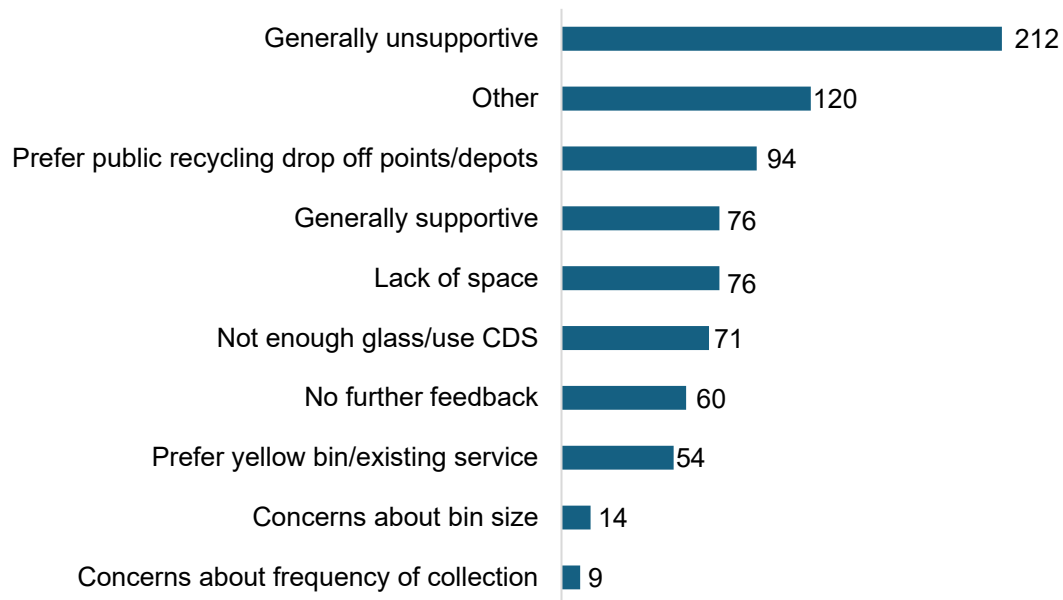
Rationale for anticipated impact on recycling habits



- The most common preferred frequency for the collection of glass recycling bins was "Other" (33%), followed by every four weeks/monthly (32%) and every two weeks (19%). Most of those who responded "other" indicated they preferred no glass bin or associated collection.
- 61% of respondents (n=656) said there is not enough space on their property for a fourth bin (120 litre size).
- 58% of respondents (n=622) said they don't think there is enough space on their property's kerb for the glass bin.

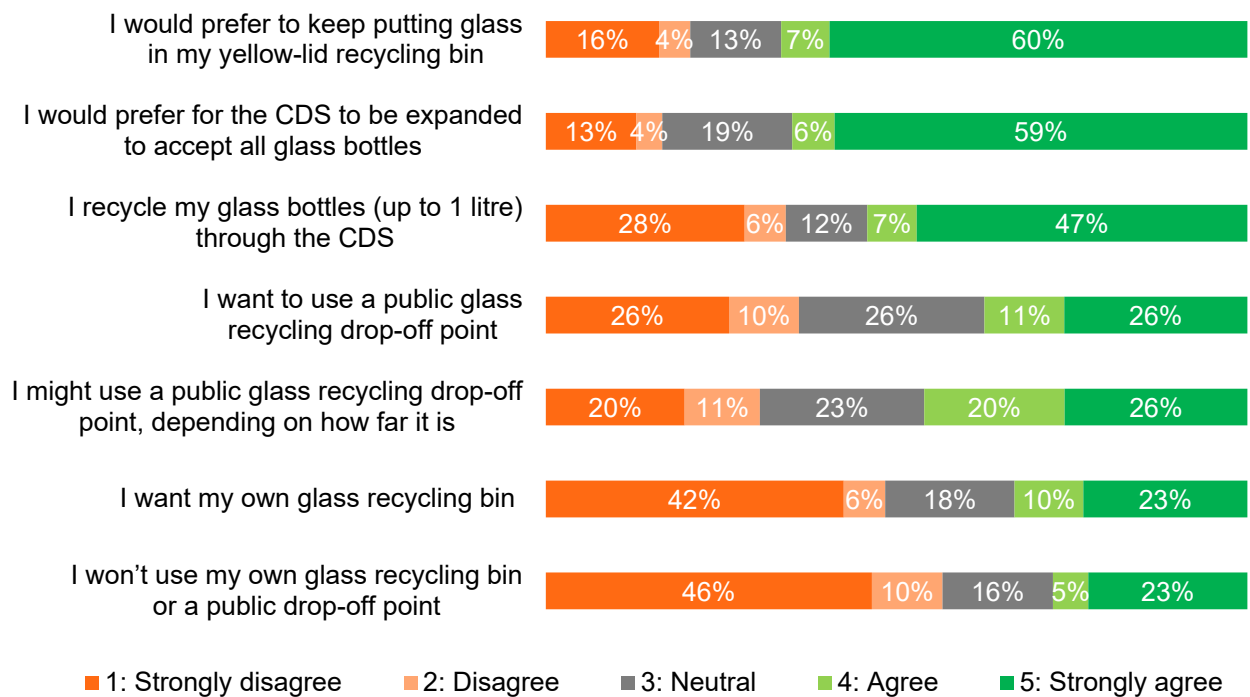
- The most common themes among additional comments on the glass recycling service included: generally unsupportive (n=212), preference for glass drop-off options (n=94) and generally supportive (n=76) and a lack of space (n=76).

Other feedback



- Just 13% of respondents (or 133 respondents) said they use, or have used, a public glass drop-off trial site, with the most common site being the Transfer Station in Aberfeldie (n=70, 55%), followed by Ascot Chase (25%, n=25) and Cliff Allison Reserve (22%, n=28).
- Asked about frequency using the public glass drop-off service, most users visited once a month or less (57%, n=77).
- More than half (57%, n=615) of all respondents said they would use a public glass drop-off point located within 5-10 minutes' walking distance from home.
- As summarised in the graph below, the most preferred mode of glass recycling was continued use of the yellow lid bin (67% agree or strongly agree), followed by expansion of the CDS to accept all glass (65% agree or strongly agree) and public glass drop off points (37% support of strongly support). More than half (52%) of respondents agreed or strongly agreed with the statement, "I (already) recycle my glass bottles through the CDS". 42% of respondents strongly opposed having their own glass recycling bin.

Preferred glass recycling mode



2 Introduction

Council is investigating the provision of a kerbside glass recycling bin service for Moonee Valley residents and sought community feedback about:

- Community understanding of glass bin recycling services
- Likelihood of using a separate glass recycling bin
- Preference for glass bins at residents' homes versus public drop-off points
- Preferred collection frequency for kerbside glass bins

2.1 Key engagement questions

Participants were invited to provide feedback in response to the key questions below.

- Do you use Council's waste and recycling bins at your property? (Y/N)
- Do you use the Container Deposit Scheme (CDS) to claim a 10c refund for cans and glass bottles (under 1 litre)? (Y/N)
- Do you think that separating glass from the commingled recycling bin will improve your recycling habits at home? (Y/N). Why or why not?
- How often do you think the glass recycling bin should be collected?
☐ Every two weeks ☐ Every four weeks/Once a month
☐ Every eight weeks ☐ Other - Write In:
- Do you have space on your property for a fourth bin (120 litre size)? (Y/N)
- Is there enough space on your property's kerb for the glass bin? (Y/N)
- Do you have any other comments on the glass recycling service?
- Do you use, or have you used a public glass drop-off trial site? (Y/N)
- Which trial site(s) have you used? (Select all that apply)
☐ Ascot Chase, Ascot Vale ☐ Cliff Allison Reserve, Essendon
☐ L.T Thompson Reserve, Essendon North (no longer in use)
☐ Transfer Station, Aberfeldie
- How often do you use the public glass drop-off service?
☐ Once a month or less ☐ Once a fortnight ☐ Once a week
☐ Twice a week or more ☐ Other - Write In:
- If there was a public glass drop-off point within walking distance (5-10 minutes), would you use it? (Y/N)
- Please rate your level of agreement with the statements below (where 1 = Strongly disagree and 5 = Strongly agree).
 - I want my own glass recycling bin
 - I want to use a public glass recycling drop-off point
 - I might use a public glass recycling drop-off point, depending on how far it is

- I won't use my own glass recycling bin or a public drop-off point
- I would prefer to keep putting glass in my yellow-lid recycling bin
- I recycle my glass bottles (up to 1 litre) through the Cash Deposit Scheme (CDS)
- I would prefer for the CDS scheme to be expanded to accept all glass bottles

Participants were also asked questions about their demographic characteristics, as outlined in Section 3.4 below.

3 Methodology

3.1 Communication

Participants were informed about the engagement project via the Your Say page, Council website, social media posts, a poster and postcard.

3.2 Participation

The table below provides information about consultation participation.

Table 1. Consultation participation

Consultation strategy	Engagement Type	Participation
Your Say website	Page views	2,636
	Page visits	1,948
	Unique visitors	1,705
	Project followers	11
Survey (Including via pop-up event and English language class)	Survey responses	1150
Email	Emails to Council	5
Disability Advisory Committee	Verbal feedback	10
Speak Pipe	Audio recordings	9
Social media	Facebook/Instagram comments	71
		Total respondents: 1,224

3.3 Theming framework

Based on a sample of 50 free text responses to the two qualitative engagement questions about this consultation, a framework was developed to code community feedback against key themes. Each comment was assigned to one theme only, to reflect the main sentiment of each comment. The framework was refined throughout the coding process, with 10 themes identified, as summarised below.

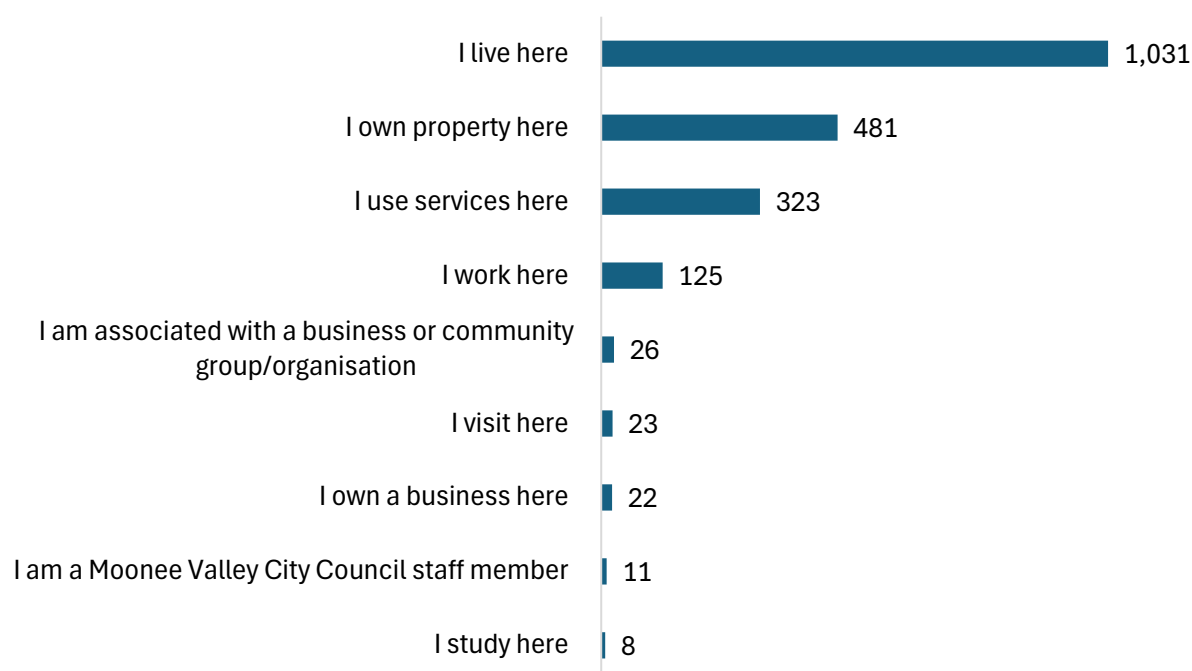
1. **Lack of space** – Lack of space on resident's property or streets for a fourth bin. Concern about impact of public drop off sites on parking space.
2. **Not enough glass/use Container Deposit Scheme (CDS)** – Inadequate glass to recycle due to sole person household, use of plastic containers and/or use of the Container Deposit Scheme.
3. **Prefer yellow bin/existing service** – Prefer to continue using existing, smaller or larger yellow lid recycling bin. Satisfied with existing service.
4. **Prefer public recycling drop off points/CDS depots** – E.g. central public drop-off sites, recycling bins at shopping centres, multipurpose recycling CDS depots.
5. **Generally supportive**– E.g. Will encourage separate glass recycling/awareness, to improve quality of recycling material/avoid contamination, "Should have been started years ago".
6. **Generally unsupportive** - E.g., concerned about cost/resources, already have good recycling habits, inconvenient, consider it Council's job.
7. **Concerns about bin size** – Prefer a small bin, existing yellow bin could be downsized.
8. **Concerns about frequency of collection** – Prefer less often, alternate yellow and purple bin collection fortnightly to reduce impact on street parking, weekly green bin.
9. **Other** – E.g., need to improve paper/plastic recycling, "Not sure", would like more information.
10. **No further feedback** – E.g., "No", "N/A".

3.4 Survey respondent demographics

3.4.1 Connection to Moonee Valley

Survey respondents were asked to identify their connection to Moonee Valley, with the ability to select multiple responses from the options listed in the graph below. Of those who responded to this question, 1031 indicated they live in Moonee Valley. Numerous respondents also indicated they own property here (n=481), use services here (n=323), work here (n=125), or have other local connections.

Figure 1. Connection with Moonee Valley



Type of business, community group or organisation association

20 respondents specified an association with a local business or community group/organisation. The following organisations were listed with one mention each:

- 15th Essendon Sea Scouts
- Essendon Rowing Club
- Ascot Vale Little Free Pantry
- Aberfeldie Community Bowls Club
- Aberfeldie Netball Club
- EDFL Umpires
- Essendon Squash Courts
- Essendon Bushwalking Club
- Essendon Camera Club
- Essendon Community Gardens
- Essendon Symphony
- Moonee Valley Sustainability
- Friends of the Maribyrnong Valley
- L2P Volunteer
- MV Beekeepers Club
- Moonee Ponds Club
- Op shop
- Parkville Netball
- Rotary
- SUBC
- BBA

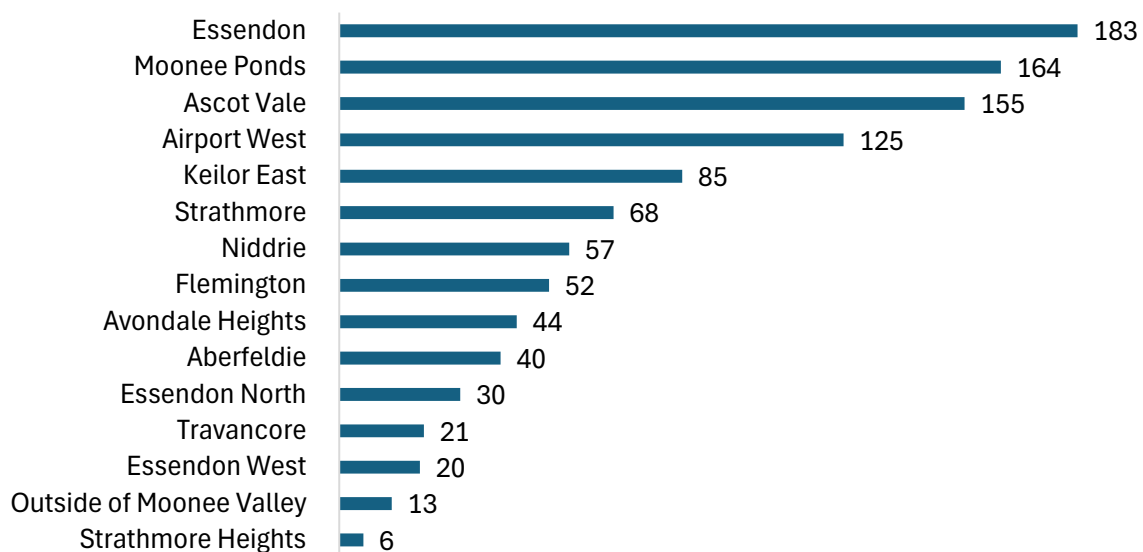
- St Bernard's junior fc
- Union Road Traders
- U3A Moonee Valley

Note, some respondents identified connection with a number of community groups.

3.4.2 Suburb of residence

Respondents were asked to identify the suburb they live in. Of the 1063 respondents to this question, 1050 live in Moonee Valley, including 183 in Essendon, 164 in Moonee Ponds and 155 in Ascot Vale.

Figure 2. Suburb of Residence



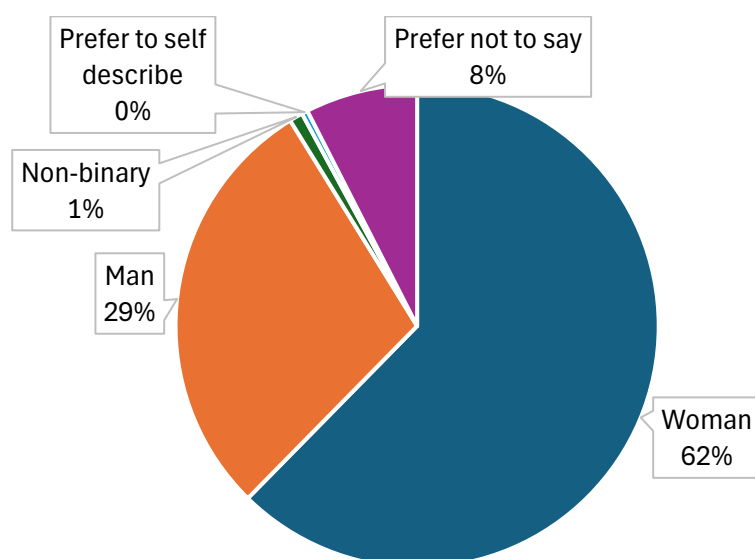
Of the 13 respondents who indicated they live in a suburb outside of Moonee Valley, the following suburbs were specified:

- Brunswick West (n=2)
- Kensington, city, West Footscray, Albanvale, Yarraville, Westmeadows, Greenvale, Coburg, North Melbourne, Wollert (n=1 each)

3.4.3 Gender identity

Respondents were asked their gender identity. Of the 1054 respondents to this question, a greater percentage identified as a woman (62%, n=657) compared with those who identified as a man (29%, n=304). Smaller numbers identified as non-binary (0.9%, n=10), with 4 opting to self-describe. A small portion of respondents (8%, n=79) preferred not to answer this question.

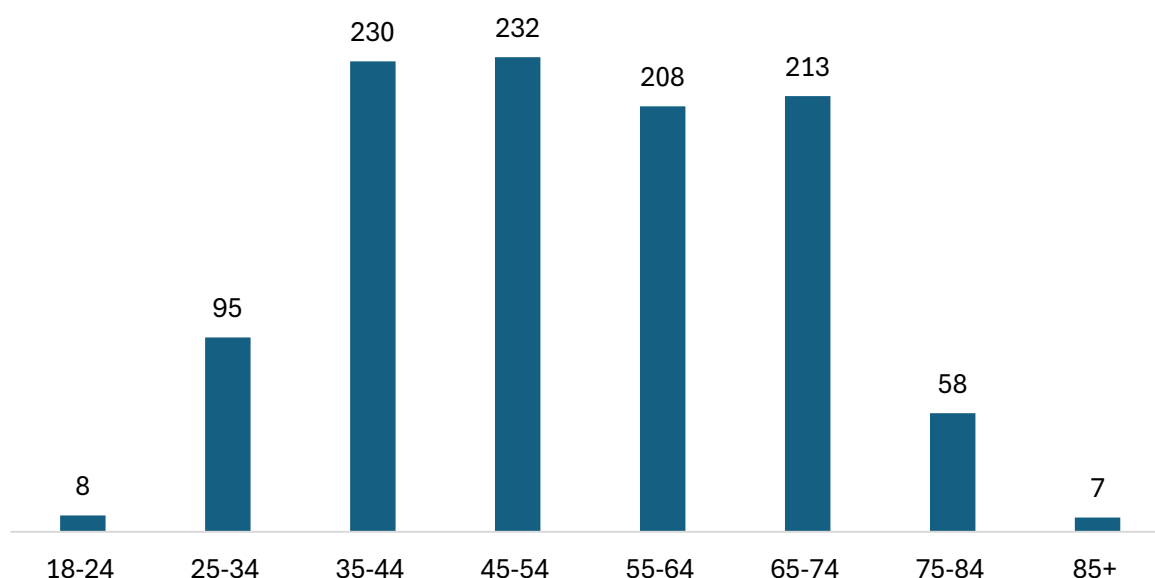
Figure 3. Gender Identity



3.4.4 Age

Respondents were asked to identify which age group they belong to. 1051 respondents answered this question, with representation across 8 age brackets. Most respondents were between 35-74 (n=883) with smaller representation across the remaining brackets.

Figure 4. Age



3.4.5 Language

Participants were asked if they use a language other than English at home. Of the 1054 respondents to this question, 89% (n=938) indicated they only use English at home. The 116 respondents who identified they use other languages at home, were asked to specify which languages they use, with responses including: Italian (n=28), Greek (n=15),

Mandarin and Spanish (n=9 each). Other languages noted included: Vietnamese, Arabic, Cantonese, Spanish, Croatian, Turkish, Hindi, German, Indonesian, Japanese, Maltese, Ukrainian, Aboriginal, Bengali, Dutch, and Korean among others.

3.4.6 Additional identifiers

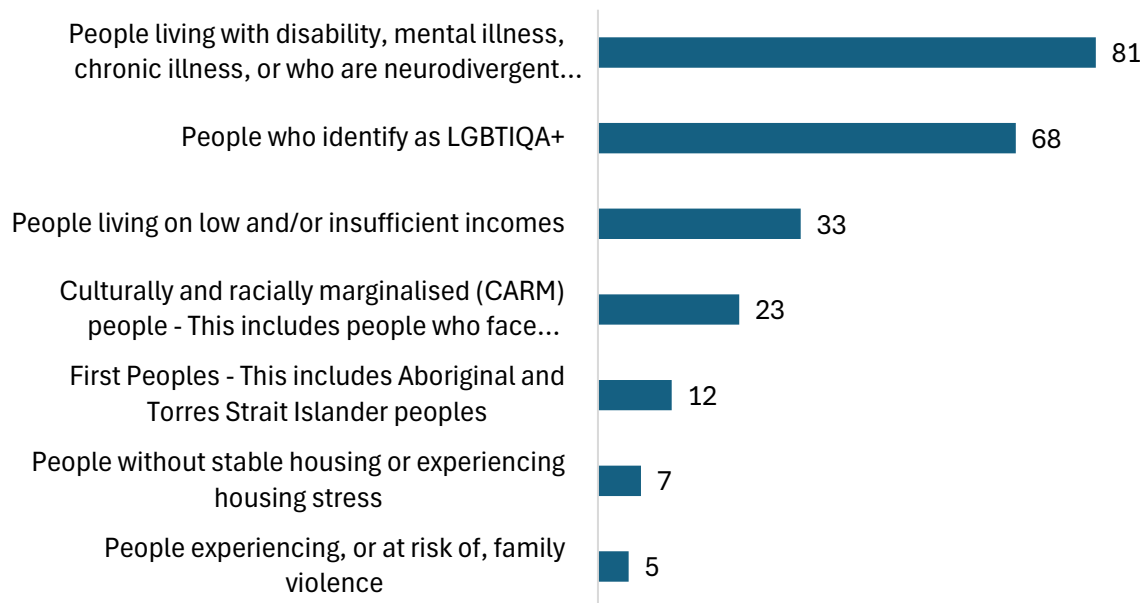
Respondents were asked whether they identify with a range of different communities and were able to select multiple responses from the following options:

- First Peoples - This includes Aboriginal and Torres Strait Islander peoples
- Culturally and racially marginalised (CARM) people - This includes people who face marginalisation due to their race, cultural background or religion
- People living with disability, mental illness, chronic illness, or who are neurodivergent (and/or their carers)
- People who identify as LGBTIQA+
- People experiencing, or at risk of, family violence
- People without stable housing or experiencing housing stress
- People living on low and/or insufficient incomes
- Prefer not to say
- None of the above

Council acknowledges that descriptive names and terminology evolve over time and can differ based on individual preferences, and Council strives to use the most current and respectful language to describe these communities.

Most respondents noted that they did not identify with any of the communities (n=748), and 122 respondents preferred not to say. As seen in the graph below, 81 respondents identified as people living with disability, mental illness, chronic illness or neurodivergence (and/or their carers) and 68 identified as LGBTIQA+

Figure 5. Additional Identifiers



4 Findings

This section presents the consultation findings from the survey, and other forms of feedback as specified below.

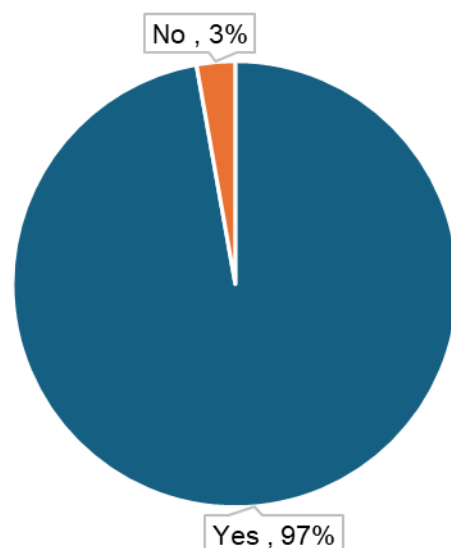
4.1 Survey responses

4.1.1 Current use of waste services

i) Residential Council bins

Participants were asked if they use Council's waste and recycling bins at their property. Of the 1,201 survey participants, 1,173 responded to this question. As indicated in the chart below, the majority (97%, n=1,140) of respondents said yes.

Figure 6. Do you use Council's residential waste and recycling bins?



ii) Container Deposit Scheme (CDS)

Participants were asked if they use the Container Deposit Scheme (CDS) to claim a 10c refund for cans and glass bottles (under 1 litre). Of the 1,166 respondents to this question, the majority (55%, n=645) said yes, as illustrated in the chart below.

Figure 7. Do you use the Container Deposit Scheme (CDS)?

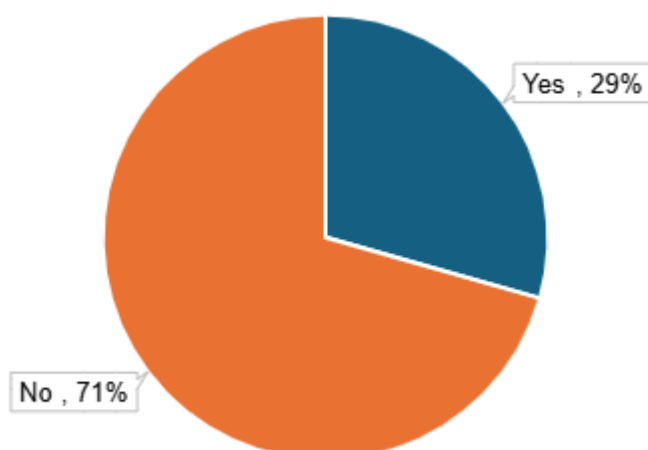


4.1.2 Kerbside glass recycling

iii) Anticipated impact of separate glass recycling on recycling habits

Participants were asked if they think that separating glass from the commingled recycling bin will improve their recycling habits at home? Of the 1,074 respondents to this question, the majority (71%, n=758) said no, as illustrated in the chart below.

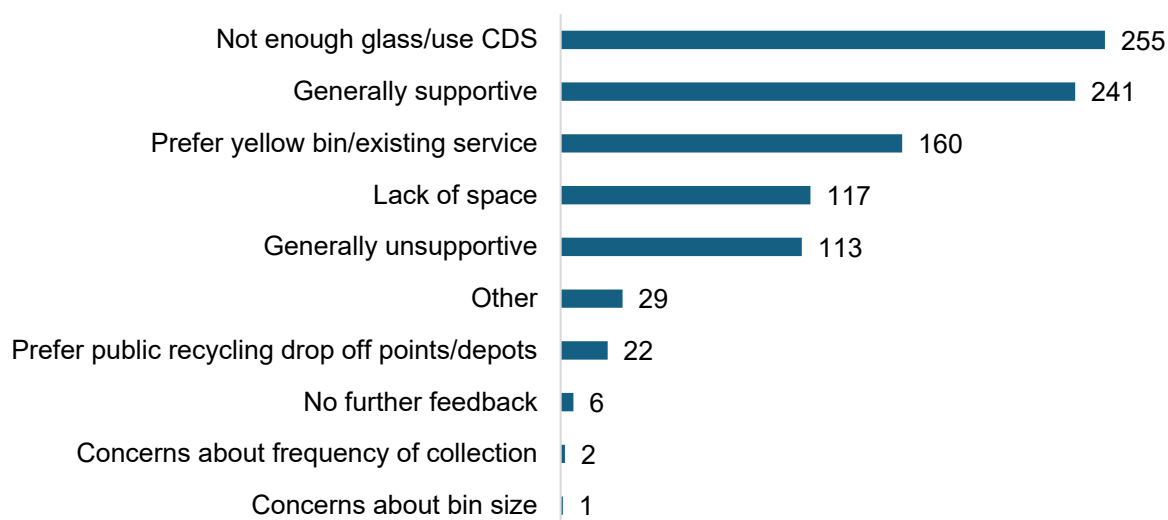
Figure 8. Will separating glass for recycling improve your recycling habits?



iv) Rationale for anticipated impact on recycling habits

Participants were asked why they do or don't think separating their glass from commingled recycling would improve their recycling habits at home. There were 945 respondents to this question. As illustrated in the graph below, 10 themes were identified among the comments. The theme with most mentions was Not enough glass/use CDS (n=255) followed by Generally supportive (n=241) and Prefer yellow bin/existing service (n=160).

Figure 9. Rationale for anticipated impact on recycling habits



Example content and quotes for each theme are provided in the table below.

Table 2. Rationale for anticipated impact on recycling habits

Theme and no. of mentions (n)	Example content	Example quotes
Not enough glass/use Container Deposit Scheme (CDS) (n=255)	- Most glass goes to CDS - Very small usage for glass items - The number of glass items does not warrant another bin - Prefers CDS scheme expand to accept more glass items	- Not enough glass used - Recycle most glass at home/ don't have that much to warrant ask extra-large bin - Most glass goes to 10cent recycled. Why can't all glass be recycled like this? - Everything goes to the container scheme so don't have use for the bin. Gives us more room in the recycling bin
Generally supportive (n=241)	- Separating glass makes sense - Will improve recycling efficiency - Have room at home - Better for recycling broken glass - Believe will reduce contamination to other recycling materials - Have learned about this service and excited to receive it in Moonee Valley - Have a lot of glass at home and will increase space in recycling bin	- I like to try and recycle properly as long as rates are not increased - Because putting glass in the recycling bin increases the chance of broken glass contaminating the rest - will make all decisions more thoughtful - We use a lot of glass - Allows for more precise recycling
Prefer yellow bin/existing service (n=160)	- Already doing recycling properly	- Three bins are enough for us. Just leave it as it is

	- Three bin is the maximum number of bin that residents willing to obtain - Current recycling behaviour works well - Try to change behaviour may ruin the current system that already works - No further improvement can be done/unnecessary change from current approach	- As i currently use recycling bin appropriately i do not see any impact to improve habits - We recycle already. we don't need to spend more money on what we currently do - Recycling is recycling We don't need another recycling bin
Lack of space (n=117)	- Concerns about lack of space in property - Living in smaller property also with limited kerb space - Live in apartments	- No more room for another bin - I separate my recyclables and have no space for separate bin for glass
Generally unsupportive (n=113)	- Do not want extra cost - Just do not want an extra bin - Already do recycling - Still confused about how to recycle - Life is busy - Too much effort - Already doing enough for recycling and do not wish to do more - Just don't see the benefit - Can't be bothered/just not interested	- Already recycling effectively. The current system works fine and I already separate recyclables properly, so adding another bin won't change my habits. Adds unnecessary complexity. Introducing a separate glass bin makes the process more complicated and less convenient, which can actually discourage consistent recycling rather than improve it. - Low volume of glass waste. If you don't generate much glass, a dedicated bin feels excessive and inefficient. Risk of reduced participation. - More bins can confuse people about what goes where, leading to mistakes or people opting out altogether. - Collection/logistics concerns. Extra bins mean more collection trucks, more cost, and potentially more environmental impact from increased transport. - Preference for drop-off options. People might prefer using existing recycling centres or deposit schemes rather than managing another kerbside bin. - Additional work to recycle is not good for keeping existing good habits - Already sort for CDS and rest in yellow. Also don't have room for a 4th bin and don't want my

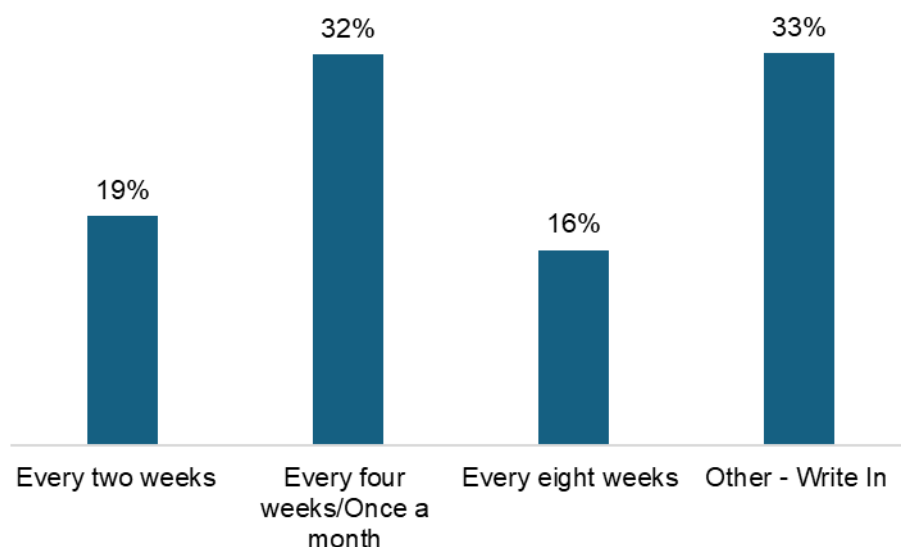
		rates to go up for an extra truck to collect. How's the cO2 on the truck for a full further collection? - It adds a complication which could be done with automation - It makes recycling more of a chore & takes up too much space with the extra bin. Also concerned about street congestion
Other (n=29)	- Apartment or unit residents not sure how they will receive the service	- I live in a large complex with private waste service - For it to work for me, I would need another container to place glass items into inside the house
Prefer public recycling drop off points/CDS depots (n=22)	- Already take them to transfer station or drop-off points - Do not want another bin due to small amount of glass and/or lack of space at home but happy to travel and keep current approach	- I live on my own and aim to reduce waste at point of sale. The small amount of glass I would recycle is not worth another bin for me. Would prefer drop off points for glass recycling - Believe it's important but I'd prefer drop off - Don't want another bin. I'd rather drive to the transfer station on drop off a container of glass bottles and jars every 2 months.
No further feedback (n=6)		
Concerns about frequency of collection (n=2)	- Want to increase frequency on recycling and FOGO bin - Will take long time to fill glass bin if receive one	- We don't need another bin. We need recycling and green to be picked up weekly - About 98% of glass is taken to the depot for the 10cent refund, the other goes into the yellow bin. It would take more than 6 months to fill another bin just for glass.
Concerns about bin size (n=1)	- Want smaller bin or resize recycling bin	- All our glass already goes into the co-mingled recycling bin. Having a separate bin would mean we could probably have a smaller co-mingled recycling bin though.

v) Preferred frequency of glass bin collection

Participants were asked how often they think the glass recycling bin should be collected, with the option to select every two weeks, four weeks/monthly, eight weeks or 'other'. Of

the 1,063 respondents to this question, the majority (33%, n=345) said 'Other', followed by monthly (32%, n=344) and fortnightly (19%, n=202), as illustrated in the graph below.

Figure 10. Preferred frequency of glass bin collection



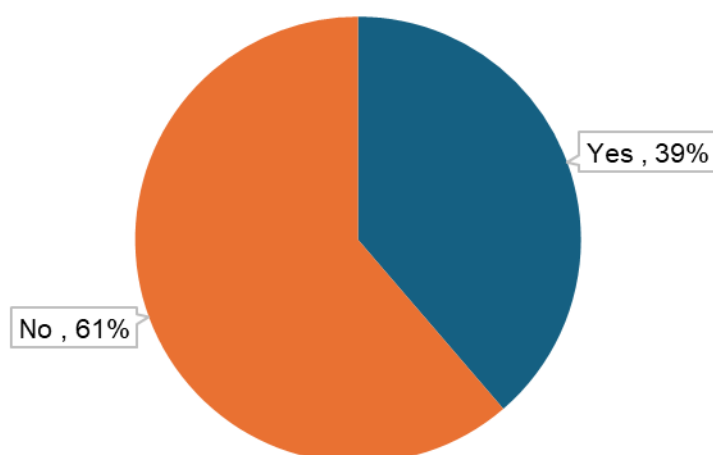
Of the 345 respondents who selected 'other' for their preferred frequency of glass bin collection, the following suggestions were provided:

- Never/No/Don't need or want the bin (n=254)
- Other (not frequency related (n=31)
- Every 3 to 6 months (n=18)
- Every 6 months or more (n=17)
- Fortnightly (n=9)
- Monthly (n=7)
- Weekly (n=4)
- Every 2 months (n=4)

vi) Available residential space for a fourth bin

Participants were asked if they have space on their property for a fourth bin (120 litre size). Of the 1,071 respondents to this question, the majority (61%, n=656) said no, as illustrated in the chart below.

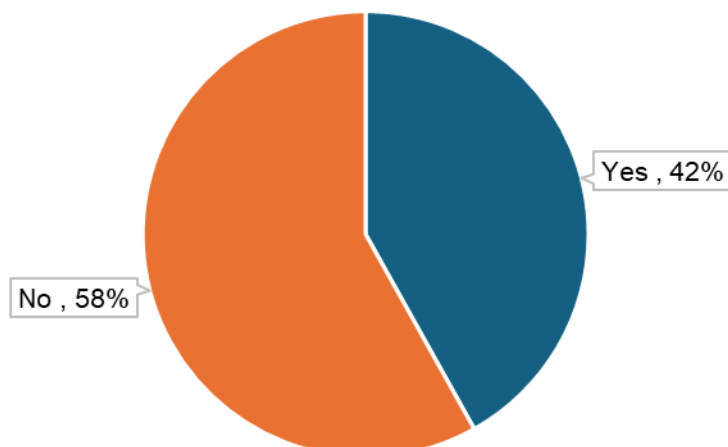
Figure 11. Do you have enough space on your property for a fourth bin?



vii) Available kerbside space for a fourth bin

Participants were asked if they think there is enough space on their property's kerb for the glass bin. Of the 1,070 respondents to this question, the majority (58%, n=622) said no, as illustrated in the chart below.

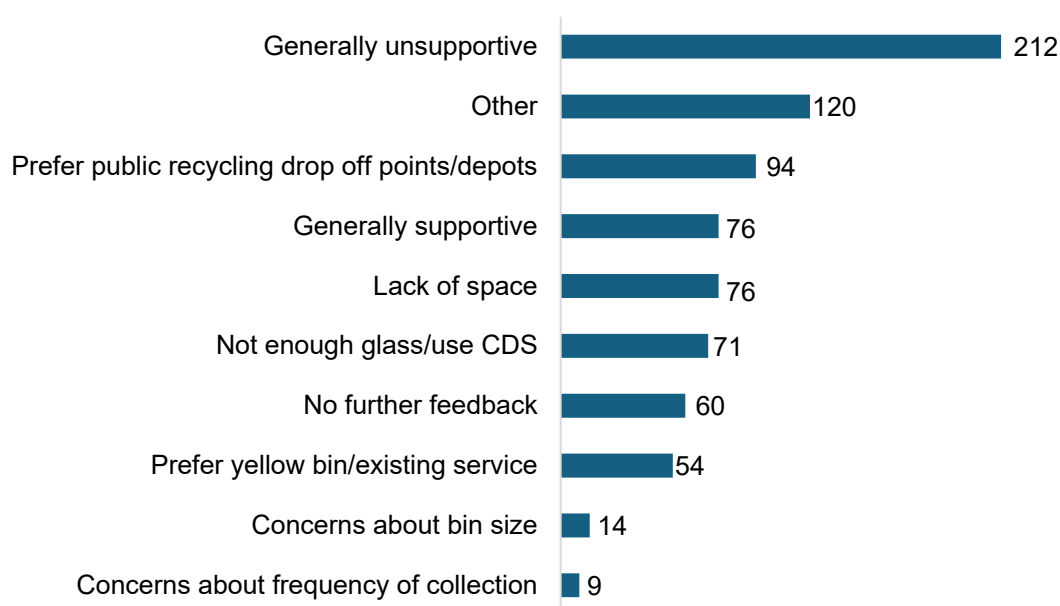
Figure 12. Do you think you have enough kerbside space for a fourth bin?



viii) Other feedback

Participants were asked if they have any other comments on the glass recycling service. There were 786 respondents to this question. As illustrated in the graph below, 10 themes were identified among the comments. The theme with most mentions was Generally unsupportive (n=212) followed by Other (n=120) and prefer public recycling drop off points/depots (n=94).

Figure 13. Other feedback



Example content and quotes for each theme are provided in the table below.

Table 3. Other feedback

Theme and number of mentions (n)	Example content	Example quotes
Generally unsupportive (n=212)	- Resident is not interested - Resident thinks it is waste of money and resource - Resident thinks it is already too many bins - Concerns about the operation cannot be justified with volume of glass recycling - Worries about recycling item quality if bins are shared	- A fourth bin is stupid. Give me more deposit options instead of paying big trucks to trash around local streets - We are trying to save diesel in this country yet we will send out another truck for glass which we hardly ever use!! - Too many bins already. You are actually creating more waste by giving people large and more bins, and also spending more ratepayer funds on outsourcing waste contracts - crazy business model - Living in a 6 unit block, I don't think other residents will care or use it. - I do not support this. the government should just increase the variety of CDS compatible glass containers and the rest should continue to be recycled in the yellow co-mingle bin.
Other (n=120)	- Resident concerned about potential additional cost	- Concept is good, I experienced it in Warrnambool. But found it pointless, commingled waste is

	- Resident thinks that it will make the overall recycling experience more complicated - Resident thinks that this should be processing facility's job rather than diversion from home - Resident has used this bin elsewhere and talked about their experience with it - More interested in Council providing other recycling services - Prefers to expand CDS	going to be separated anyway. This service makes sense if everyone is doing it and if all glass colours are recyclable. - Council should show some guts and push back against this ridiculous government policy - I would worry more about complexity of remembering when. Alternating bins is hard enough to remember bi weekly. If it is to be monthly, I would prefer it be the same day of the month, So I know that every 1st, to put my glass recycling out. - A bigger what can you recycle and where campaign needs to be promoted within mvcc introduce reduced rates for those that regularly recycle - Expand the cds to accept more glass products, will encourage the youth and elderly to collect and make about more pocket money - Reusing is better than recycling - A reusable glass deposit system for jam/ storage jars at the library would be great.
Prefer public recycling drop off points/CDS depots (n=94)	- Already using drop-off point - Resident thinks communal bin is better for high-density living - Resident likes how other Coun	- I think local collection points would be more efficient than a recycle bin on every property. Apartments are already overcrowded with bins. There would be room for more bins. Other countries have local collection points that seem to work and they live in apartments etc. - More communal drop off points dispersed throughout the community might be the most commonsense approach - I would like the option to opt out of this service. I see it as a waste of resources and time. I would prefer more community drop points and recycling bins in parks. - Why not have a shared one like they do in France, it works brilliantly there!everyone takes their wine bottles and jars similar to the cans recycling

Generally supportive (n=76)	- Other council has already implemented this service - Believes that this service will lead to better recycling outcome - Has room at home for an extra bin - Support the idea and prefers drop-off	- I would not travel to deposit the glass anywhere as I have enough room for a bin - More efficient processing of resources means less waste of materials. - If it's regular, and it makes a difference at the sorting depot, i'm all for it. Pending it doesn't add more to my rates. - Do it, or offer a public recycling bin for glass - that's a simple drop off. - Seems to be a natural progression - less labour intensive at current recycle facility - The more recycling we can do the better for the environment
Lack of space (n=76)	- No space at home - No space on the kerb - Will need to find space to accommodate more bins and when it is already difficult	- Leave things as is. One more bin for rubbish trucks to collect. Wasting petrol. Most homes don't have space for yet another bin. - Too many cars parked in the way (as unrestricted parking on our street). Would prefer to incorporate into CDS 10c recycling scheme
Not enough glass/use Container Deposit Scheme (CDS) (n=71)	- Produce very small amount of glass recycling items - Will take months or 1 year to fill the bin - The amount of glass does not warrant a bin - Another bin would be a waste	- we rarely put glass in the recycling, so it would be an empty bin taking up space in our yard. Better to have community collection points, like Japan, e.g. at supermarkets or local parks - An entire bin for a household that recycles 1-2 jars per week seems excessive and unnecessary. I would have bins allocated at households requests. - As previous I would only have one glass item a week so another bin would be wasteful. Prefer centralised drop off or shared bins on the street
No further feedback (n=60)	- Respondent opted not to provide additional comments	- N/A, "No".
Prefer yellow bin/existing service (n=54)	- Resident thinks CDS and yellow bin suffices glass recycling items - Current system works. Not very much paper to put in.	- This is pointless, what is wrong with the current service. - CDS and yellow bin are adequate. No need for another bin.

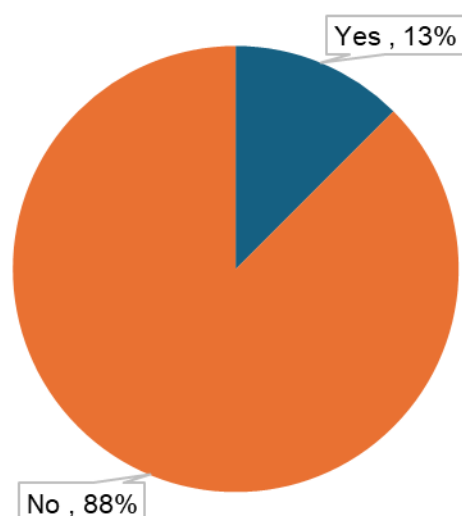
	Not enough space for another bin. One more collection service must mean more cost to rate payers.	
Concerns about bin size (n=14)	- Block of units needs shared bin - concerns about bin size offered - What will happen to yellow bin if there is a separate glass bin - smaller bin would work better because a big bin will cause glass to break if we drop it off at a higher height	- For units and houses under body corporate, there could be one or two communal glass bins, like what is offered to apartments. - I would like a smaller yellow bin if I have a separate glass bin.
Concerns about frequency of collection (n=9)	- Concerns about how the new service will impact existing services	- Don't want this impacting other collection services - There needs to be option for smaller glass recycling bin for single occupants as well as larger bins for larger households. Will the introduction of a fourth bin alter the current services? - It's just more space. I would prefer weekly pickup of recycling yellow bin. Maybe then a glass bin would work.

4.1.3 Public glass drop-off service

ix) Overall use of public glass drop-off sites

Participants were asked if they use or have used a public glass drop-off trial site. Of the 1,066 respondents to this question, the majority (88%, n=933) said no, as illustrated in the chart below.

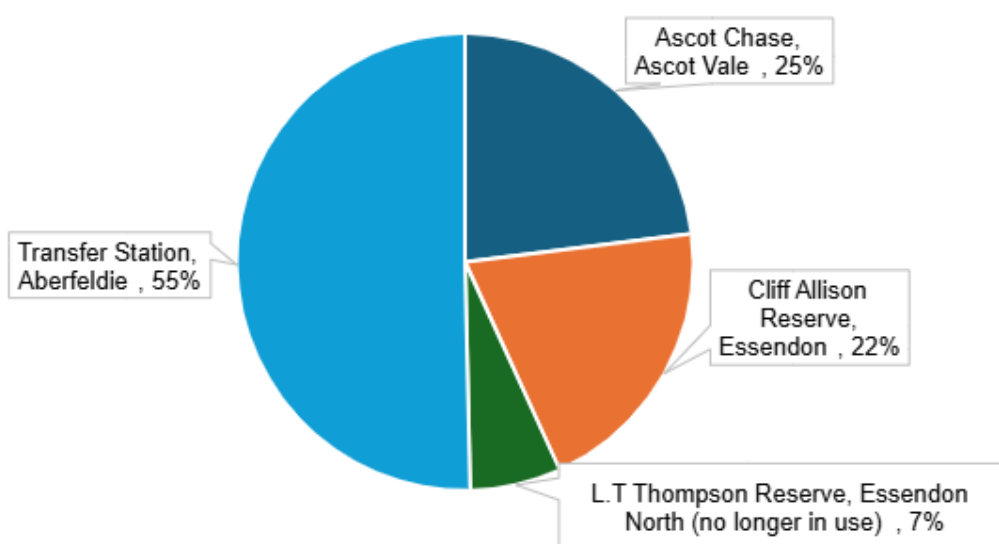
Figure 14. Do you or have you used a public glass drop-off trial site?



x) Use of specific public glass drop-off sites

Participants were asked which of the four public glass drop-off trial site(s) they have used, with the ability to select all that apply from: Ascot Chase (Ascot Vale), Cliff Allison Reserve (Essendon), L.T Thompson Reserve (Essendon North; no longer in use) and the Transfer Station (Aberfeldie). Of the respondents to this question, the majority (55%, n=70) said they have used the drop-off site at the Transfer Station, Aberfeldie, followed by Ascot Chase, in Ascot Vale (25%, n=32) and Cliff Allison Reserve (22%, n=28), as illustrated in the graph below.

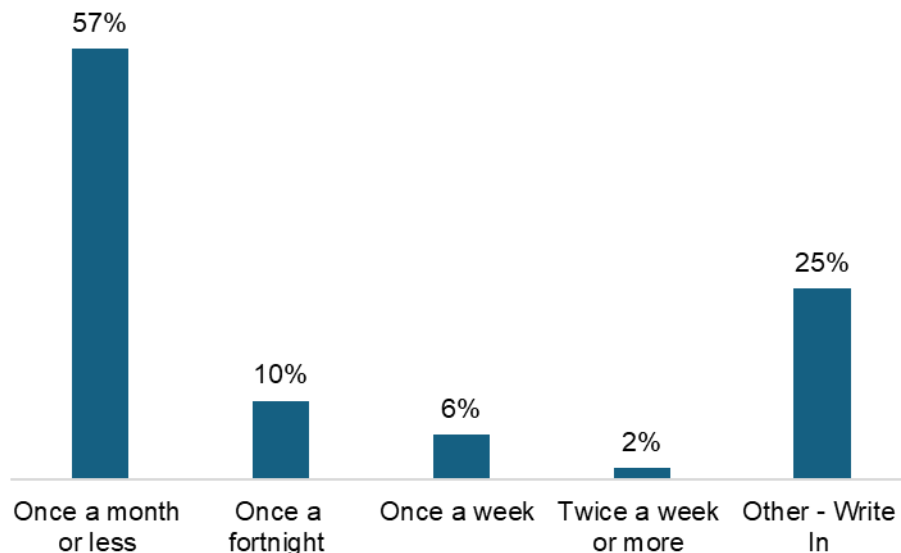
Figure 15. Use of specific public glass drop-off sites



xi) Frequency of use of public glass drop-off sites

Participants who indicated they have used a public glass drop-off site were asked how often they use it, with the ability to select from: once a month or less, once a fortnight, once a week, twice a week or more, or other. Of the respondents to this question, the majority (57%, n=77) said Once a month or less, followed by 'Other' (25%, n=34) and once a fortnight (10%, n=14), as illustrated in the graph below.

Figure 16. Frequency of use of public glass drop-off sites



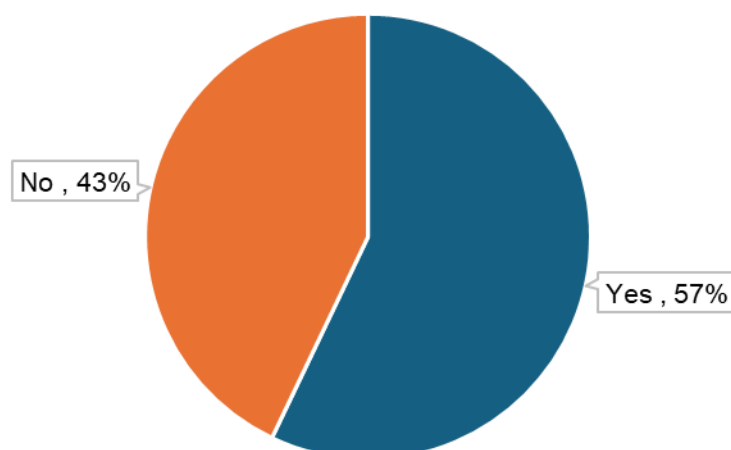
Of the 34 respondents who selected 'Other' for their preferred frequency of glass bin collection, the following suggestions were provided:

- Ad hoc (n=20)
- 1-3 months (n=5)
- >3 months (n=4)
- Never/prefer CDS (n=3)
- Previously used (n=2) - e.g. used once or 6 months ago.

xii) Use of public glass drop-off sites based on walking distance

Participants were asked if there was a public glass drop-off point within walking distance (5-10 minutes), would they use it? Of the 1,077 respondents to this question, the majority (57%, n=615) said yes, as illustrated in the chart below.

Figure 17,. If there was a public glass drop-off point within walking distance, would you use it?

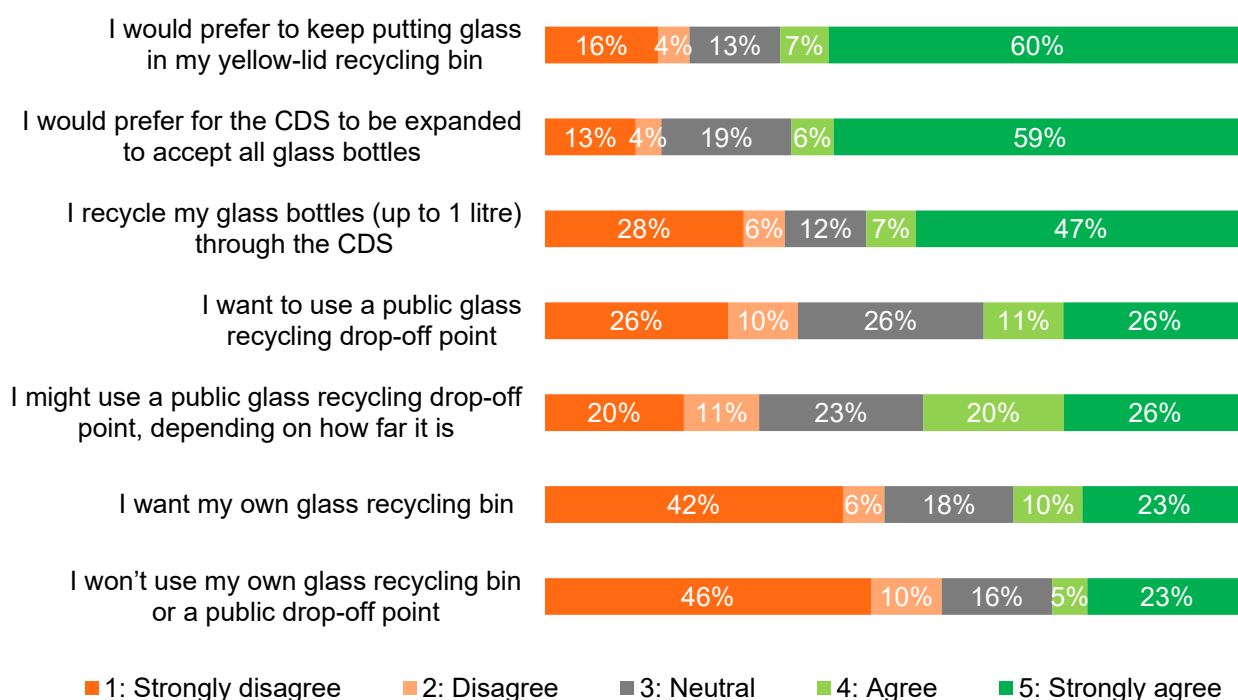


4.1.4 Preferred glass recycling mode

Participants were asked to rate their level of agreement with the seven statements listed in the graphs below, regarding preferred modes of glass recycling (where 1 = strongly disagree and 5 = strongly agree). As illustrated in the graphs:

- The strongest preference for glass recycling was to keep using the yellow-lid recycling bin (60%, n=561 strongly agreed), followed by an expansion of the CDS to accept all glass bottles (59%, n=546).
- 47% (n=394) of respondents strongly agreed with the statement that they are currently recycling glass via the CDS.
- Sentiment about intention to use public glass recycling drop off points was mixed, with slightly stronger agreement depending on how far it is.
- 42% (n=317) of respondents strongly disagreed with the statement 'I want my own glass recycling bin'.
- 46% (n=369) of respondents strongly disagreed with the statement "I won't use my own glass recycling bin or a public drop-off point"

Figure 18. Preferred glass recycling mode



4.2 Email feedback

5 respondents provided feedback about this consultation via email to Council. This feedback is summarised below and provided in full at Appendix 6.5.

- Resident prefers kerbside bin over drop-off point, but it will take long time to fill the bin
- Resident already uses the CDS or donates their glass items and prefers a drop-off location close to home. Mentioned that drop-off points should be accessible by public transport.
- Resident supports glass recycling but does not want a bin due to limited space on property and prefers drop-off point.

4.3 Audio recorded feedback

Nine people recorded audio feedback about this consultation, via the Speak Pipe tool on the project Your Say page.

- While respondents often indicated in-principle support for glass separation, and two respondents were in support of a fourth bin, there was otherwise consistently high levels of concern about space to accommodate bin either at home on the kerbside.
- Several respondents noted a preference for a glass drop-off program, with some noting this service was already available in Moonee Valley.
- There was also the belief amongst some respondents that their households didn't produce enough glass to warrant a fourth bin.

4.4 Disability Advisory Committee Feedback

Staff from Council's waste team consulted with members of the Moonee Valley City Council Disability Advisory Committee (DAC) about this project at their regular meeting on 21 April. In summary, feedback from this committee focused on the following points:

- Bin design
- Communication about the program
- Special Consideration program
- General feedback on waste collection and accessibility

See also Appendix 6.7 for more detailed notes from participants' feedback.

4.5 Social media comments

There were 71 comments in response to Council's social media posts about this consultation, as summarised below:

- **Lack of space for a fourth bin:** contributors indicated they already struggle to house three bins, with those in single-fronted homes, terraces or units finding it the hardest.
- **Low household glass volumes:** multiple comments indicated low-level glass volumes at home, that would take as long as months to fill a glass bin. These respondents sometimes indicated a drop-off system would be preferable.
- **Drop-off locations:** This was a recurring alternative suggested by Facebook users. They say this arrangement would eliminate need for fourth bin, and issues associated with housing a bin, and the traffic issues associated with increased bin collections.

Financial and government trust concerns: There was a fear among some social media users that glass bins would see higher rates, for a service that many won't use. Some compared this glass conversation to past rollouts (for example, FOGO bins) they felt were poorly executed.

5 Conclusion

This consultation generated considerable community interest and feedback about glass recycling services in Moonee Valley. While there was strong support for glass recycling services among some community members, there was strong opposition to introducing a separate glass recycling bin. The most common concerns about this include having insufficient glass to recycle and a lack of space for a fourth bin. Many respondents indicated a preference to retain the yellow lid comingled recycling bin, or to expand the CDS to recycle all glass. There was also some interest in using public drop off points, depending on where they are located. This feedback will be highly valuable in informing Council's provision of glass recycling services in Moonee Valley.

6 Appendices

6.1 Survey

Community views on glass recycling services 2026-27

Introduction

Council is investigating the provision of glass recycling services for Moonee Valley residents. We would like to invite you to share your views on the glass recycling service. Your feedback will inform Council's planning of how the glass recycling service will look in Moonee Valley. The survey will take approximately 3 minutes to complete and will close on Sunday 10th May 2026. For more information about this project, visit our [Your Say page](#).

[Privacy Statement]

PART A - General questions

1) Do you use Council's waste and recycling bins at your property?

☐ Yes (Please complete Part B and Part C) ☐ No (Please only complete Part C)

2) Do you use the Container Deposit Scheme (CDS) to claim a 10c refund for cans and glass bottles (under 1 litre)?

☐ Yes ☐ No

PART B - Kerbside service (answer this part if you have Council waste and recycling bins at your property)

3) Do you think that separating glass from the commingled recycling bin will improve your recycling habits at home?

☐ Yes ☐ No

4) Why or why not?

5) How often do you think the glass recycling bin should be collected?

☐ Every two weeks ☐ Every four weeks/Once a month
☐ Every eight weeks x ☐ Other - Write In: _____

6) Do you have space on your property for a fourth bin (120 litre size)?

☐ Yes ☐ No

7) Do you think there is enough space on your property's kerb for the glass bin?

☐ Yes ☐ No

8) Do you have any other comments on the glass recycling service?

PART C - Public drop-off service

9) Do you use, or have you used a public glass drop-off trial site? () Yes () No

10) Which trial site(s) have you used? (Select all that apply)

- () Ascot Chase, Ascot Vale () Cliff Allison Reserve, Essendon
() L.T Thompson Reserve, Essendon North (no longer in use)
() Transfer Station, Aberfeldie

11) How often do you use the public glass drop-off service?

- () Once a month or less () Once a fortnight () Once a week
() Twice a week or more () Other - Write In: _____

12) If there was a public glass drop-off point within walking distance (5-10 minutes), would you use it? () Yes () No

13) Please rate your level of agreement with the statements below (where 1 = Strongly DISAGREE and 5 = Strongly AGREE)

I want my own glass recycling bin 1 2 3 4 5

I want to use a public glass recycling drop-off point 1 2 3 4 5

I might use a public glass recycling drop-off point, depending on how far the drop-off point is 1 2 3 4 5

I won't use my own glass recycling bin or a public drop-off point 1 2 3 4 5

I would prefer to keep putting glass in my yellow-lid recycling bin 1 2 3 4 5

I recycle my glass bottles (up to 1 litre) through the Cash Deposit Scheme (CDS) 1 2 3 4 5

I would prefer for the CDS scheme to be expanded to accept all glass bottles 1 2 3 4 5

We collect demographic data to understand the reach of our consultations and measure the diversity of and inclusion in the participation process. Please note these questions are all optional.

14) What is your connection to Moonee Valley? Select all that apply.

- ☐ I live here ☐ I work here ☐ I study here ☐ I visit her
☐ I own property here ☐ I own a business here ☐ I use services here
☐ I am associated with a business or community group/organisation (please name):
☐ I am a Moonee Valley City Council staff member

15) What suburb do you live in?

- ☐ Aberfeldie ☐ Airport West ☐ Ascot Vale
☐ Avondale Heights ☐ Essendon ☐ Essendon Fields
☐ Essendon North ☐ Essendon West ☐ Flemington
☐ Keilor East ☐ Moonee Ponds ☐ Niddrie
☐ Strathmore ☐ Strathmore Heights ☐ Travancore
☐ Outside of Moonee Valley (if so, write in): _____

17) To which of the following age groups do you belong?

- ☐ Under 18 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54
☐ 55-64 ☐ 65-74 ☐ 75-84 ☐ 85+

18) Do you identify as:

- ☐ Woman ☐ Man ☐ Non-binary ☐ Prefer not to say
☐ Prefer to self-describe: _____

19) Do you use a language other than English at home?

- ☐ No, I only use English at home ☐ Yes, I use other languages at home

20) Please specify which languages you use at home. Select all that apply.

- ☐ Italian ☐ Greek ☐ Vietnamese ☐ Mandarin
☐ Arabic ☐ Cantonese ☐ Spanish ☐ Croatian
☐ Turkish ☐ Hindi ☐ I use other languages at home

(Please specify the other languages you use at home): _____

21) Do you identify with any of the following communities? Please select all that apply. We acknowledge that descriptive names and terminology evolve over time and can differ based on individual preferences. We strive to use the most current and respectful language to describe these communities.

- ☐ First Peoples - This includes Aboriginal and Torres Strait Islander peoples
☐ Culturally and racially marginalised (CARM) people - This includes people who face marginalisation due to their race, cultural background or religion
☐ People living with disability, mental illness, chronic illness, or who are neurodivergent (and/or their carers)
☐ People who identify as LGBTIQ+
☐ People experiencing, or at risk of, family violence
☐ People without stable housing or experiencing housing stress
☐ People living on low and/or insufficient incomes
☐ Prefer not to say ☐ None of the above

6.2 Engagement postcard and poster

Postcard - Front



Postcard - Back

We are considering what a glass bin recycling service would look like in Moonee Valley and want to know your thoughts!

Give us your feedback on

- the collection frequency
- kerbside bin vs drop-off options
- how often you'd use the service

Scan the QR code and complete the short survey by **Sunday, 10 May!**

Find out more

 yoursay.mvcc.vic.gov.au/glass-recycling-service

 9243 8888

 council@mvcc.vic.gov.au



Have your say on Moonee Valley's future glass recycling service

We're asking the community to share their thoughts on what the glass recycling service would look like for Moonee Valley

- the collection frequency
- kerbside bin vs drop-off options
- how often you'd use the service



Scan the QR code and
complete the short survey
by Sunday 10 May



6.3 Your Say page



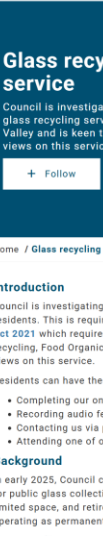
City of
Moonee Valley

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Glass recycling service

Council is investigating the provision of glass recycling services in Moonee Valley and is keen to hear residents' views on this service.

+ Follow



[Home](#) / [Glass recycling service](#)

Introduction

Council is investigating the provision of a kerbside glass recycling bin service for Moonee Valley residents. This is required by the State Government Circular Economy (Waste Reduction & Recycling) Act 2021 which requires all Victorian Councils to provide a four-bin service: general rubbish, recycling, Food Organics and Garden Organics (FOGO) and glass. We are keen to hear residents' views on this service.

Residents can have their say by:

- Completing our online survey linked below, or requesting a hard copy
- Recording audio feedback on the 'Speak Pipe' tool on this page
- Contacting us via phone, email or letter via the contact details below
- Attending one of our in-person pop-up events listed on this page

Background

In early 2025, Council conducted a trial of communal glass drop-off points to explore opportunities for public glass collection. This was particularly targeted at high-density housing, properties with limited space, and retirement villages. The trial delivered positive results, with two sites now operating as permanent public glass recycling locations.

Community engagement

Findings from this community engagement project will inform Council about residents' views on glass recycling services, including:

- Community understanding of glass bin recycling services
- Likelihood of using a separate glass recycling bin
- Preference for glass bins at residents' homes versus public drop-off points
- Preferred collection frequency for kerbside glass bins

The survey results will be presented at a Council meeting on 26 May 2026, and the consultation findings and next steps will be posted on this page.

Additional information

What a glass recycling service is

Why we need separate bins for recycling glass

How glass is recycled

Why some glass can't be recycled

Whether glass can still go in yellow-lid recycling bins

Timeframe for glass bin roll out

Location of trial glass recycling drop-off points

Share your thoughts about glass recycling in Moonee Valley

Is your microphone ready?

Start recording

Record Listen Send

Powered by [SpeakPipe](#)

Useful links

Click on the links below for more information relevant to glass recycling in Moonee Valley

- [Glass drop-off points trial](#)
- [Bin collection at your home](#)

Timeline

★

10 April
Consultation opens

☆

10 May 2026
Consultation closes

☆

May-June 2026
Consideration of community feedback

☆

June-July 2026
Community engagement report published

[See less](#)

Contact us

If you have any questions, or want to learn more about this project or provide feedback about waste and recycling in Moonee Valley, contact us via the details below:

Name

Waste Management Team

Phone

9243 1920

Email

recycle@mvcc.vic.gov.au

In writing

Waste Management Team
Moonee Valley City Council
9 Kellaway Ave
Moonee Ponds Vic 3039

Moonee Valley City Council respectfully acknowledges the traditional custodians of this land - the Wurundjeri Woi-wurrung People of the Kulin Nation, their spirits, ancestors, elders and community members past and present.



City of
Moonee Valley

Contact Us

Have questions or want to learn more about a project, contact us below:

Phone 03 9243 8888

Email yoursay@mvcc.vic.gov.au

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[Accessibility](#)
[Moderation](#)

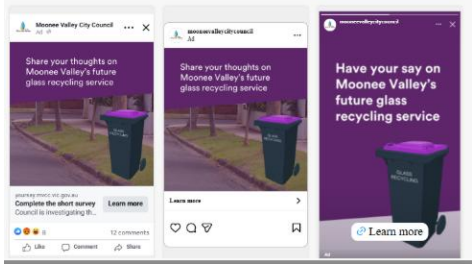
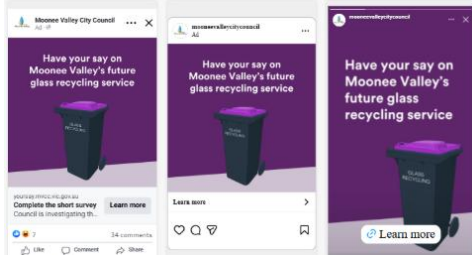
[Join our Say Moonee Valley](#)

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SOCIAL*POINT

6.4 Social media posts

Date	Channel	Photo	Reach	Clicks	No. of Comments
13 April 2026	Facebook	 Moonee Valley City Council Published by HostRoute · April 13 at 10:09AM · What are your thoughts on a household glass bin service in Moonee Valley? Tell us via the survey link below · See less GLASS RECYCLING DROP-OFF POINT GLASS RECYCLING DROP-OFF POINT YOUR SAY MVCC.VIC.GOV.AU Glass recycling service	6,823	267	38
7 May 2026	Instagram (story)	 mooneevalleycitycouncil Have your say on Moonee Valley's future glass recycling service Closing this Sunday! GLASS RECYCLING YOUR SAY MVCC.VIC.GOV.AU	526	37	NA

7 May 2026	Facebook (story)		404	0	NA
22 April 2026	Meta ad		3,487	167	11
22 April 2026	Meta ad		5,872	334	22

6.5 Email feedback

1.

My preference as far as glass is concerned, is for the CDS to accept this, though it could be a problem with broken glass of all sorts. I am not suggesting that the 10c should apply. But it seems from my observation that it is hard to find folk who are not aware of where to get their 10c for a plastic bottle, etc. and if someone does not know, a teenager in their street will be able to tell them.

[Right now, I do not have the faintest idea how to dispose of a large light bulb.]

When it comes to bins, why not have a campaign to ask people NOT to put out their bin unless it is FULL. I would like to know if there are any objections to this. Especially now with the fuel problems and costs. I used to live in a complex of 29 townhouses and never put out my bin. Every week there were 28 bins out and none of them were even half full. I just put my little bit in one of those bins

Where I am now, I put my red bin out about every two months, and the yellow bin when the lid will no longer closes - 6 to 8 weeks. Alternatively, introduce one bin for every 6 units - e.g. 14 units = 3 bins, etc. That would make people think more about how much garbage they're producing. Is it a fact that the more often the truck has to stop, the more it costs to run the truck? If so, it would help your budget.

2.

I have just completed the glass recycling survey. I decided to email as well, because I want to be clear that I do not want a 4th wheelie bin cluttering up my small property in Flemington. All of the properties in my street are on small blocks, with limited space for storing bins.

I would strongly prefer to use a public drop-off point for glass, ideally within a few minutes' walk, but a short drive to a public car park would also be acceptable.

I certainly support the initiative to improve the recycling system, but it would take me about a month to fill a box with glass containers for recycling, so having my own 120 litre bin for glass would be unnecessary and tiresome.

3.

We already separate off any items that attract a 10c deposit refund for a man who comes around collecting them to boost his income. Jam and small relish jars are usually cleaned and reused for making home-made preserves.

That only leaves wine bottles and some larger jars - I'm happy to drop these off at a central point if one was provided close to my Avondale Heights home.

When choosing a central location, please consider those who rely on public transport - the closest container deposit sites to me are Woolworths at Highpoint (right at the back of the shopping centre, the furthest away from the bus stops), or either Airport West Westfield shopping centre or Essendon Fields/DFO, both of which requires at least two buses and an hour-plus of travel to reach.

4.

Would not like / want to have to drop off GLASS Items at certain locations. I Don.t believe Rate Payers would be happy with this system. If you want us to keep GLASS Separate, then a kerbside collection is the only option. It would take a long time to fill even a SMALL bin with GLASS.

5.

See following pdf from Moonee Valley Sustainability



24th April 2026

Dear MVCC Waste Team and Councillors

Glass Recycling Service Consultation

Moonee Valley Sustainability (MVS) would like to thank MVCC for the opportunity to provide feedback on the proposed rollout of glass recycling within the municipality. We recognise there is no simple solution—any approach will need to be tailored, practical, and supported by the community. But it's important to do it well and get the best outcome for our community and to so ensure you meet your objective to reduce landfill disposal by 90% by 2040.

Gathering resident is essential to determining community behaviours and constraints, as many already find the current recycling system challenging. With this in mind, we are concerned that the consultation survey is not going to provide you with the information needed to achieve this. In fact it contains some misleading information and unrealistic options which may impact residents' responses and therefore adversely affect the findings. The reasons for this are detailed below.

While we understand the survey is already live and changes maybe unrealistic, we recommend that, before any decisions are made, a local trial be conducted across a mix of low-, medium-, and high-density housing locale, testing different service models to identify what works in practice.

We would like to provide the following feedback on the MVCC consultation process and recommendations for an effective glass recycling system for residents of Moonee Valley.

We are deeply committed to circular and neighbourhood economies and would be happy to consult on issues of waste management into the future with your team.

Yours Sustainably,

**Logan Shield, Angela Clarke, Teresa Day, Veronica Snook, Supriya Perera, Valerie Thiessen,
Ganga Selvarajan**

Moonee Valley Sustainability Inc

For a climate safe and pollution free Moonee Valley for all

Feedback.

We would like to provide the following feedback on the MVCC Glass Recycling consultation process and recommendations for an effective glass recycling system for residents of Moonee Valley.

Fully Explain the Rationale

The consultation webpage does not adequately explain the rationale for transitioning to a separate glass recycling system, beyond noting that it is a State Government requirement. This lack of context, especially at the start of the survey, do not clearly communicate that the current recycling system is no longer effective in extracting glass, nor do they explain the challenges associated with contamination and material recovery. This omission limits the community's ability to make informed contributions.

Glass Co-mingled is No Longer An Option

The consultation materials imply that continuing to collect glass in the yellow-lidded bin remains a viable option. This is misleading and untrue.

The State Government has mandated that all local councils provide a separate glass recycling service by July 2027. This requirement is based on the limitations of current sorting processes, where the glass stream becomes heavily contaminated with small plastic fragments (less than 8cm), reducing its recyclability.

Glass is a highly valuable material that can be recycled indefinitely without loss of quality. For this reason, the State Government has legislated that glass in kerbside systems must be separated to ensure it can be effectively recovered and reused.

Unrealistic and undeliverable options

The survey presents the expansion of the Container Deposit Scheme (CDS) as a potential alternative. While initially well received, the CDS is currently experiencing low participation rates. The 10-cent refund has been widely cited as a limiting factor, particularly when compared with higher-return schemes overseas.

Although there are ongoing advocacy efforts, including campaigns led by the Boomerang Alliance to increase the refund to 20 cents, any changes to the CDS are likely to take considerable time, involved a myriad of stakeholders and are unlikely to be implemented before mid-2027. As such, this is not a practical or timely solution for MVCC to meet the requirement of the Victorian Government. The announcement of the four bin system was made in October 2021 and the CDS development initiated at the same time, launching November 2023. This expansion conversation should have happened much sooner.

Additionally, MVCC has already faced significant challenges in identifying suitable locations for CDS infrastructure, with some areas of the municipality remaining poorly serviced which has been raised a number of times by MVS. Given these existing limitations, it is unclear how expanding the scheme to include more glass containers like wine bottles and jam jars would

deliver the outcomes you desire. However, asking this question in the survey could generate support for making such changes in the future. Although, it does not solve the problem now.

Be Transparent about Glass Recycling Trial Findings

Include clearer background information in the survey about the recent shared glass recycling bin trials—who was involved and what they aimed to achieve.

These trials focused on high- and some medium-density housing. While they were successful, they don't reflect the needs of lower-density homes (such as single dwellings or developments under 12 units), which are the primary responsibility of Council's waste services.

As a result, more targeted and comprehensive research and planning is needed to ensure recycling solutions are suitable for all housing types.

Include options for reusing glass in drop-down menus

The survey could suggest options for the community to reuse our glass bottles and containers. It currently neglects other waste hierarchy considerations, reinforcing recycling as the only solution. Glass can easily be reused in a community through other and existing infrastructures, and should be considered as part of the solution. MVCC should consider developing a centralised "circular economy hub" to enable more waste management practices over recycling. Glass could be collected here, washed and reused by others in the local community and by local businesses. Such a facility has been suggested by MVS in the recent Capital Works Budget 2026-30 Consultation process.

Gather Information about the Type of Property

Key factors to collate and consider include how often residents use glass jars or bottles, how frequently collections will be needed, whether there is space to store an additional (fourth) bin and adequate kerbside access for servicing, and residents' willingness to take glass to alternative drop-off points. While the survey covers these areas, it does not capture the type of property, which is a critical gap in baseline knowledge. Understanding property types is essential to designing an effective, practical glass recycling solution across the municipality. We suggest adding a 'type of property' question to the final demographics page of the survey.

Recommendation.

"A Flexible, Customised, Constructive Model, where everyone has access to a glass recycling bin, but not everyone has one"

A singular, uniform rollout of purple kerbside bins to all households is unlikely to deliver the most effective or efficient outcomes for glass recycling, reuse, and waste reduction. Such an approach is costly and does not adequately account for the diversity of housing types, space constraints, and resident behaviours across the municipality - nor the inherent value and use of glass bottles and containers prior to them being recycled or wasted.

Instead, the glass recycling system should be designed around convenience for residents and local circularity that can support the operational considerations of Council. Many residents are already actively engaged in recycling and reuse, regularly utilise multiple drop-off points—such as the transfer station, retail collection points, and other recycling facilities—to minimise materials

going to landfill. Many of our members put their landfill bins out a handful of times a year, due to applying the waste hierarchy at home.

A more effective approach to separated glass collection and recycling would be to implement a flexible, integrated model that combines shared infrastructure and drop off points for recycling and reuse collection with individual kerbside collection. This model would mirror the successful rollout of green waste services, where a mix of individual and shared solutions has improved accessibility and uptake across housing types - e.g. community compost systems to keep value local and in immediate use. A flexible, integrated model could include strategically located shared glass recycling and reuse bins in:

- residential streets (where appropriate)
- parks and public spaces
- strip shopping centres
- transfer stations
- existing or future Container Deposit Scheme (CDS) locations

Any such locations would need to be highly convenient and mirror where residents are already recycling and reusing to encourage participation and ensure the system is effective. Clear information on how to recycle glass when the system is changed is also important. For example, knowing how to deal with lids is vital for any such scheme to succeed. And as always, Council needs to practice what it preaches. We suggest having a glass-only bin adjacent to the red and yellow bins in public places and at Council events as an important first step to preparing and educating the community for this initiative.

In addition, a centralised "circular economy hub" (or many) could provide a convenient location for residents to sort and dispose of multiple material streams, reducing the need for multiple trips to different facilities. This would simplify the existing material reclaiming process for residents, and support higher recovery rates across all materials and property types by activating higher levels of the waste hierarchy. As mentioned, this facility has been suggested by MVS in the recent Capital Works Budget 2026-30 Consultation process.

A tailored, integrated approach will be more cost-effective, user-friendly, and ultimately more successful in achieving long-term waste reduction and circular economy outcomes. We make these suggestions so that the content of the survey will provide the authentic data necessary to do this.

In Conclusion - be bold, be honest, be forward thinking

We understand that future-proofing the municipality's waste and recycling systems is critical. As packaging trends shift away from plastics, there will likely be an increase in the use of materials such as paper, cardboard and glass. In addition the increase in circular economy practices will see more materials be retained and reused in our local community. Returning and refilling bottles and containers can boost local economies and support repeat patronage at local businesses.

At the same time, population growth and higher-density living are placing increasing pressure on existing waste systems. Many multi-unit developments not serviced by Council already face challenges managing standard recycling and green waste streams.

To ensure this community consultation process will gather the most useful information for decision making purposes around glass waste collection - now and into the future - we ask that



you consider the issues identified above and trial a suit of glass recycling within a locale with mixed housing types, before a solution is found.

If you are able to change the survey, we urge you to update your survey rationale to state putting glass in the yellow recycling bin is no longer an option, to include more options in drop-down menus for shared recycling and reuse and include extra questions about type of dwelling. A simple statement on the purpose of the survey as wanting to ascertain: "How would your household like to reuse or recycle glass once the ban on glass bottles and jars in the yellow recycling stream comes into effect on July 1, 2027?" would be a good starting point.

Furthermore we urge you to be bold and forward thinking in designing waste systems for our municipality. There are great solutions already in existence around the world for us to seek out and apply them here.

6.6 Disability Advisory Committee Feedback

Bin design:

- Bigger, wider mouth
- Wheelchair level height
- Bright colours
- Tactile indicator for each bin (Braille, raised lettering, raised outline of an image). If on all lids this raises awareness of disability experience, rather being an opt-in program. Ideally, will need communication piece about what it is.
- Text on front of bins
- Rubber stopper design – can be difficult for people with limited strength

Communication about the program:

- Easy Read, use of pictures to support text
- Information about what goes in/not in the bins – currently there is a visual document online for this. However, it would be even better to have information on the bin itself - on the lid is better than on the side of the bin.
- To request a sticker, you need to download it from a website. It would be better to have a link to a direct email/other mechanism for request.
- Prefer to continue receiving magnetic waste collection calendar.

Special Consideration program:

- Group were unaware of the “Special consideration” bin program – where people with health/disability requirements need a larger/additional bin. This can be accessed via a request and evidence provided i.e. medical certificate.
- Group suggested other mechanisms could be included in the process i.e. evidence of Disability Support Pension, Companion/Carer card holder, statutory declaration.
- Suggest instructions for how to apply for ‘accessibility constraint’ because of x, y, z.
- Group suggested better information about this program could be made available

General feedback on waste collection and accessibility:

- Prefer use of FOGO biodegradable bin bags – sensory challenge with kitchen caddy use.
- More recycling options i.e. blister packs/ tablet sheets
- Household/kerbside collection is important service to retain, would be good to offer this for additional items i.e. Container deposit scheme eligible items, batteries, printer cartridges and other recycling options for those who are unable to visit library or depot transfer station to drop off.

- Concerns shared about the potential confusion for a monthly/2 monthly/twice yearly glass collection service. Council noted that an 'at call' or 'on demand' service is not feasible to offer.
- Good to have community/ public drop off points collocated with community centre/ service station to minimise vandalism
- Public drop off points to consider: even path access, clear wayfinding signage, nighttime lighting, height of drop off bin, consider how users will transport their glass from home.

Moonee Valley Language Line

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