Child Safety and Wellbeing Policy Consultation Report December 2025

03 9243 8888 | 9 Kellaway Ave, Moonee Ponds VIC 3039
mvcc.vic.gov.au

City of Moonee Valley

Background

Moonee Valley City Council is a Child-Safe organisation committed to protecting children and young people from the risk of harm.

Council continuously reviews its child safety processes to prevent harm to children and young people that interact with staff, services and facilities.

A draft Child Safety and Wellbeing Policy was developed as part of this review process.

Community Engagement Process

From 29 October to 25 November 2025, community were asked to provide feedback about:

- their overall level of support for the draft policy
- whether there was anything further they wished to share about policy.

Community members were able to provide feedback via:

- online survey
- SpeakPipe voice recording tool
- phone or written correspondence to Council.

The Your Say page also provided information about how to report a child safety concern, or where community members could seek mental health and wellbeing support.

Promotion

The consultation was promoted twice on Moonee Valley City Council's Facebook page, and pushed out to subscribers of our Valley View eNewsletter.

Two different poster designs were displayed throughout the Civic Centre and replicated on digital screens. The posters were shared digitally with teams across the organisation for printing and display in Council-operated sites.

Effort was made to engage young people, with the suite of communications assets provided to Young Communities for sharing with Valley Youth and via their youth-focussed channels.

The Young Communities team emailed neighbouring schools inviting them to participate in the consultation, and encouraging them to share the link to the consultation with their school communities.

Reach

The Your Say page was viewed 188 times by 142 unique visitors.

Findings

Five survey responses were received.

All respondents either supported (40%) or strongly supported (60%) the Child Safety and Wellbeing Policy.

Community members were invited to provide additional feedback. Three comments were received and have been copied below.

- *As long as council stays neutral and doesn't subliminally or directly push the gender ideology on our inocent* [sic] *children.*
- *The policy is definitely necessary, but also things like "for profit" centres putting profits ahead of all else isn't an ideal situation.*
- *Provided high level overview in clear and concise manner. In the 3.4 Gender equality Act you may need to add a "G" and "I" to the LBTIQA. To be consistent with MV 2040 plan and other council policies, it should read "LGBTQIA"*

Conclusion

It is evident from the large number of Your Say page visits that there was good community awareness of the consultation. The comparatively low response rate to this consultation could be an indication that there were no significant concerns about the project. Certainly, all responses received from the community indicated support – and even strong support – for the policy.

Child Safety and Wellbeing Policy

Thank you to everyone who shared feedback on Council's draft Child Safety and Wellbeing Policy.

+ Follow



Moonee Valley City Council is committed to being a Child Safe organisation, protecting children and young people from all types of harm or abuse whenever they interact with us - in person, online, at our facilities, when using our services and at our events.

Council continuously reviews its processes to understand how else we can protect children and young people.

As part of this work, Council has developed a **draft Child Safety and Wellbeing Policy**.

The draft Policy provides guidance to all levels of Council about how to keep children and young people safe, and outlines the responsibilities and practices that create and maintain a child-safe culture.

Have Your Say

From 29 October to 25 November 2025 community were asked to have their say on the **draft Child Safety and Wellbeing Policy**.

We wanted to know:

- your overall level of support for the plan; and
- if you have anything further to share about the Child Safety and Wellbeing Policy.

Input provided will help shape the final Policy. Community members were invited to provide feedback by:

- completing our online survey before 25 November
- recording your feedback using the SpeakPipe tool on this page
- emailing, phoning or writing by mail to Council.

How to report a child safety incident

If you have concerns about the behaviour of a Moonee Valley City Council employee, volunteer or contractor, you may make a report by emailing **childsafe@mvcc.vic.gov.au**.

If a child is in immediate danger contact the Police by dialling 000.

For immediate concerns and to report abuse, contact Child Protection by dialling 1300 644 977 or 13 12 78 (after hours).

Get support

If you or someone you know needs help, consider reaching out to one of the following support services.

- Bravehearts – **1800 272 831**
- Blue Knot Foundation - **1300 657 380** (Monday to Sunday, 9am to 5pm)
- 1800Respect – **1800 737 732**
- Lifeline - **131 114**
- Kids Helpline - **1800 551 800**
- **13YARN** crisis support for Aboriginal and Torres Strait Islander peoples – **13 92 76**
- Australian Childhood Foundation: **1300 381 581**
- National Sexual Assault, Domestic Family Violence Counselling Service: 1800 RESPECT, **1800 737 732**

Documents

Child Safety and Wellbeing Policy
PDF (298.82 KB)

Timeline

Community consultation opens
29 October 2025

Community consultation closes
25 November 2025

Consideration of community feedback received
Late 2025

See less

Contact Us

Have questions or want to learn more about a project, contact us below:

Name Community Engagement Team
Phone 9243 8888
Email yoursay@mvcc.vic.gov.au
In writing 9 Kellaway Avenue
Moonee Ponds, VIC 3039

Moonee Valley Language Line

العربية	Arabic	9932 1471	Ελληνικά	Greek	9932 1474	Español	Spanish	9932 1477
廣東話	Cantonese	9932 1472	Italiano	Italian	9932 1475	Türkçe	Turkish	9932 1478
Hrvatski	Croatian	9932 1473	Somali	Somali	9932 1476	Tiếng Việt	Vietnamese	9932 1479

All other languages 9932 1480
National Relay Service 13 36 77 or relayservice.com.au

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