

Consultation Report

Community Facilities Management

Policy Review - August 2022



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1 Summary

This report shares findings from the consultation of the Community Facilities Management Policy Review. This consultation sought to understand whether there was community support for the principles within the Community Facilities Management Policy and what Council needed to understand for the long-term future of access to community facilities.

The consultation took place in August 2022, using a range of engagement methods. A number of face-to-face sessions were held to allow community to provide their feedback in person whilst at a community facility. In addition, a survey was available online from July to August 2022.

The results of the engagement highlight a range of views. More than 75% of respondents either strongly agreed or agreed with the draft principles of the Community Facilities Management Policy. The engagement provided existing facility users the opportunity to share with Council current operational concerns as well as their future facility needs and requests.

Community feedback suggested that facility maintenance is not consistent across all sites. A number of respondents mention the maintenance is satisfactory, whereas others mention it requires attention. This includes the maintenance of toilet facilities as well as general upkeep of floors and cleaning. Council equipment, such as chairs, tables, fridges were identified as not fit for purpose in some situations. Other issues include the sharing of space, cost of hiring and access across demographics.

A number of respondents felt that some groups are receiving preferential access to facilities. To ensure fairness and equal access to the space and address this perception by community members, it is suggested that this is further considered in the development of the updated draft policy.

Respondents mentioned there is an availability of the space, however, not all sections of the community are using it. The cost of the facilities was identified as a barrier for some groups to access the facility.

Overall, direct engagement and survey respondents were supportive of the vision, challenges and key objectives presented in the Community Facilities Management Policy.

2 Introduction

Community facilities are vital for service delivery, social interaction, connectedness and place making. Moving forward, it is critical they remain relevant and able to fulfill a central role in Moonee Valley's community life.

Council has undertaken a review of the Community Facilities Management Policy to ensure that the community continue to access community facilities in a fair and equitable way.

This report shares the findings of the engagement to assess the level of support for the draft principles and to ensure that Council has understood the voices of the community informing the policy review.

2.1 Key decisions and questions for engagement:

The consultation aimed to assess the degree of community support for the draft Community Facility Management Policy principles. The draft principles are:

- Priority of use – ensure community facilities are used for activities where there is significant community benefit and demand.
- Optimal use of facilities – ensure hirers are using a facility that matches their participant numbers and profile.
- Fit for purpose use – ensure the unique purpose of the facility is matched to the hire activities.
- Fair and equitable – ensure facilities are affordable and accessible to the community.

In addition, Council sought to understand community sentiment regarding the long-term future of access to community facilities in Moonee Valley.

3 Methodology

A range of engagement activities were available to community facility hirers and clubs. This was publicly made available to Your Say Moonee Valley.

Direct engagement was conducted between 1 August and 4 August. Direct engagement meetings were held within three current facilities:

- Ascot Vale Neighbourhood Centre
- Kellaway Avenue Neighbourhood Centre
- Niddrie Hub

3.1 Participation

The table below provides information about consultation participation.

Consultation	Details	Promotion	Participation
Face to Face Drop in Sessions	Ascot Vale Neighbourhood Centre, Monday 1 August Kellaway Avenue Neighbourhood Centre, Wednesday 3 August Niddrie Community Hub, Thursday 4 August	Email to Community Facility Hirers Email to Riverside and MVAC users Email to Sport and Recreation groups Email to Riverside and MVAC users Libraries 30 July Read On Newsletter – Encouraging readers to take the Your Say survey Direct engagement with Flemington Community Centre stakeholders and user groups	8 community groups
Your Say website	The Moonee Valley Community Facilities Management Policy Review Your Say page July 2022- August 2022		Total Visits 343 Informed Visitors 56 Aware Visitors 257
Community Survey	Measured the level of agreement with the principles		131 responses

3.2 Promotion

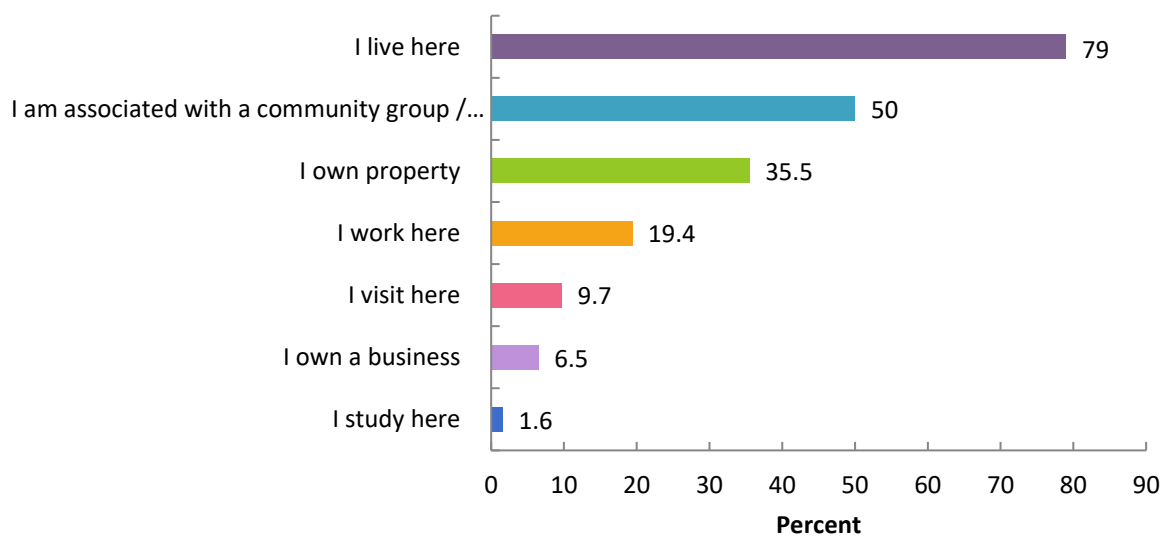
The engagement was promoted widely and the table below details the reach of communications.

Facebook		Twitter		Instagram	
Clicks	820	Engagement	7	Impressions	1,355
Comments	8	Impressions	203	Likes	21
Impressions	16,511	Likes	1	Reach	1,108
Link clicks	63	Link clicks	1	LinkedIn	
Reach	8,748	Media engagements	4	Clicks	21
Reactions	70	Media views	4	Impressions	571
Shares	10	Retweets	1	Reactions	5

3.3 Survey respondent demographics

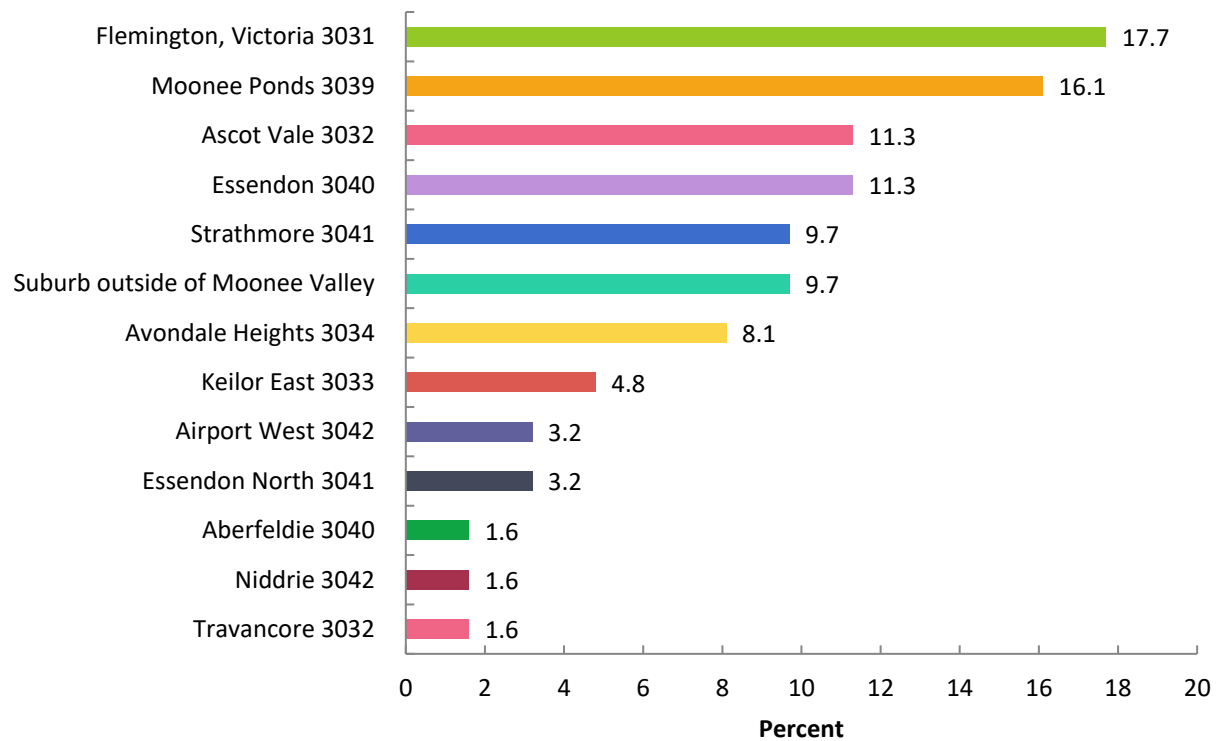
Survey respondents were asked about their connections with Moonee Valley. Of the respondents, 79% indicated they were local residents. Half indicated they belonged to the local community groups and 35.5% owned a property.

Figure 1 Connection with Moonee Valley



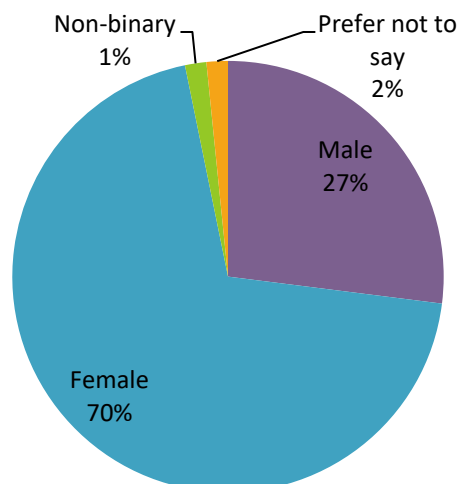
Respondents mainly lived within the Moonee Valley district (90%) with a good geographic spread represented. The majority of respondents lived in Flemington, Moonee Ponds and Ascot Vale (45%).

Figure 2 Suburb



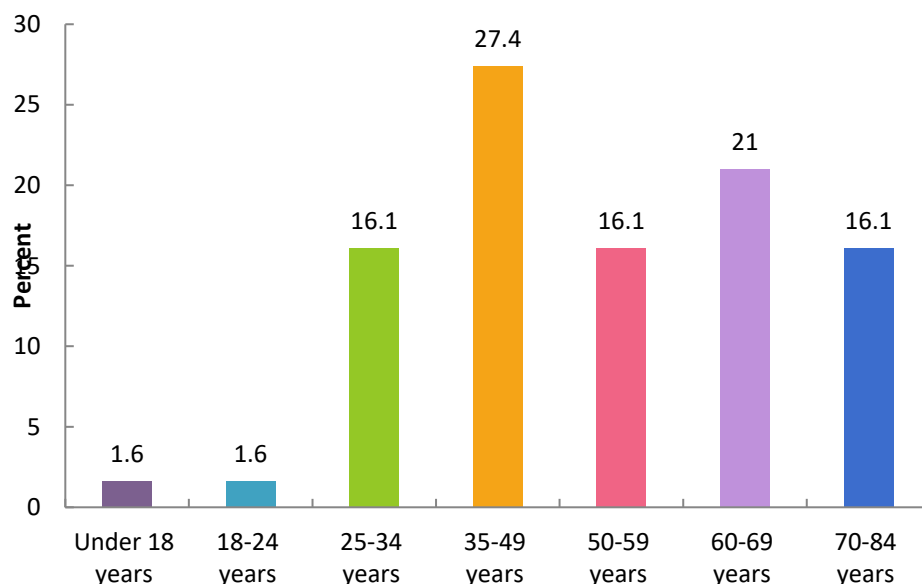
Responses were gathered from significantly more females (70%) than males (27%).

Figure 3 Respondent Gender



The majority of respondents were 35-49 years of age (27.4%) The results indicated that not many respondents were below twenty-five (3.2%).53.2% of respondents were aged over 50.

Figure 4 Respondent Age group from 62 respondents



4 Findings

4.1 Community support for the draft Community Facility Management Policy principles

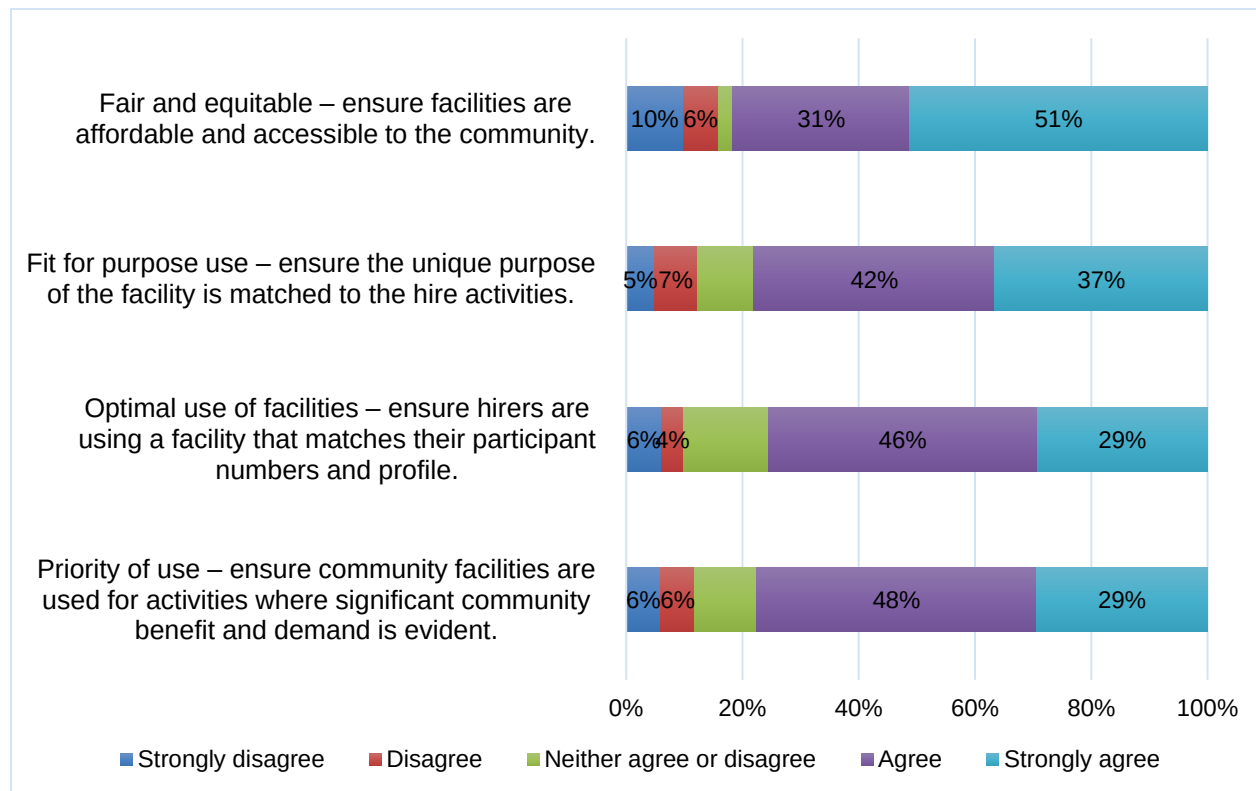
There is a very high level of support for the draft principles presented, from both direct engagement conversations as well as survey respondents.

There was strong support by all in the discussion groups for the draft principles of the policy. Whilst there was general support for policy, operationally there are some improvements sought by groups. Concerns regarding centre maintenance and improvements will be followed up outside of this consultation.

Of survey respondents:

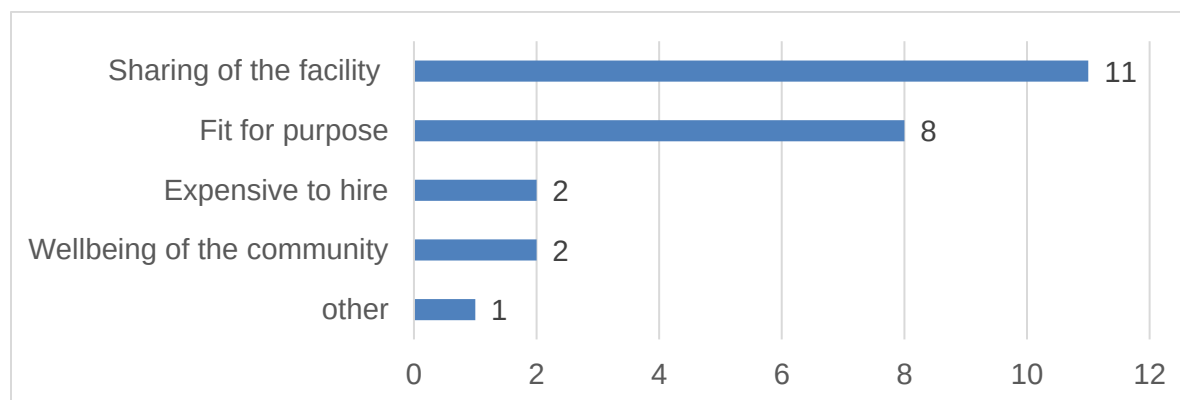
- More than 80% of survey respondents agree or strongly agree with the principle of 'fair and equitable'.
- Almost 80% of respondents agree or strongly agree with the principle of 'fit for purpose'.
- 75% of respondents agree or strongly agree with the principle of 'optimal use of facilities'.
- More than 75% of respondents agree or strongly agree with the principle of 'priority of use'.

Figure 5 To what extent do you agree or disagree with the existing principles of the Community Facilities Management Policy



When asked if there are other principles that Council should consider for inclusion in the policy, the majority of respondents mentioned that facilities should be shared. Fit for purpose was repeated as a principle to consider. Expense of facilities was also identified, though this was presented as part of the principle of 'fair and equitable: ensure facilities are affordable and accessible to the community'.

Figure 6 Are there principles that Council consider for inclusion in the policy

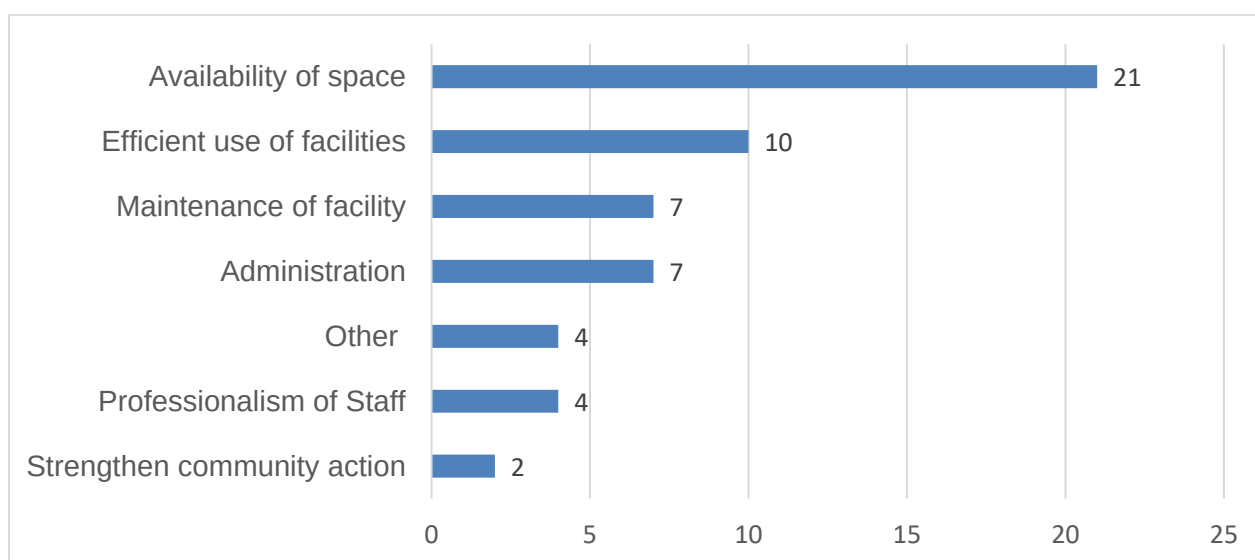


4.2 Future of access to community facilities in Moonee Valley?

In considering the future access to community facilities survey respondents and direct engagement participants were asked what was working well and what wasn't working well.

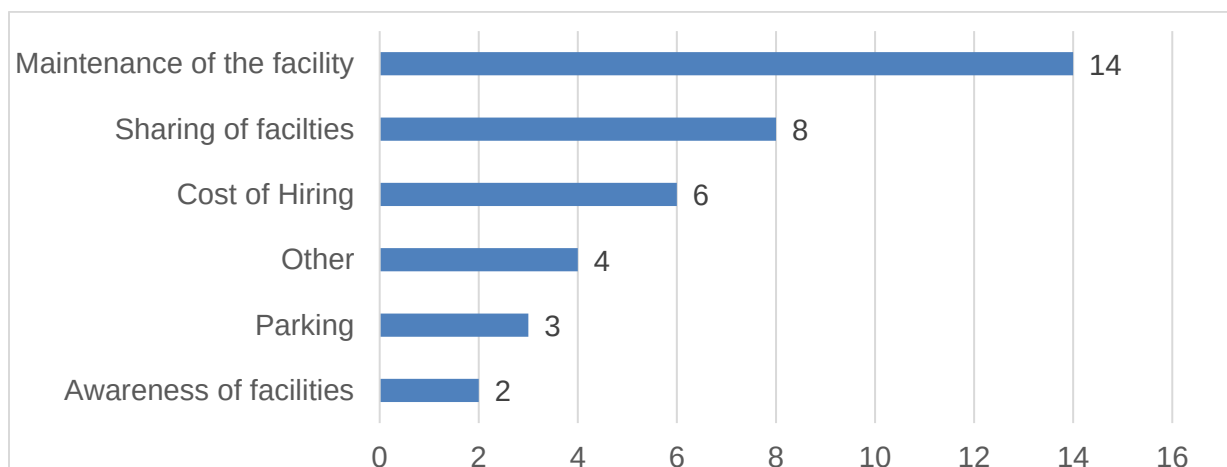
Most respondents mention the availability of space is working well. Respondents also identified that there was efficient use of facilities and the maintenance was identified as a positive factor

Figure 7 Working Well



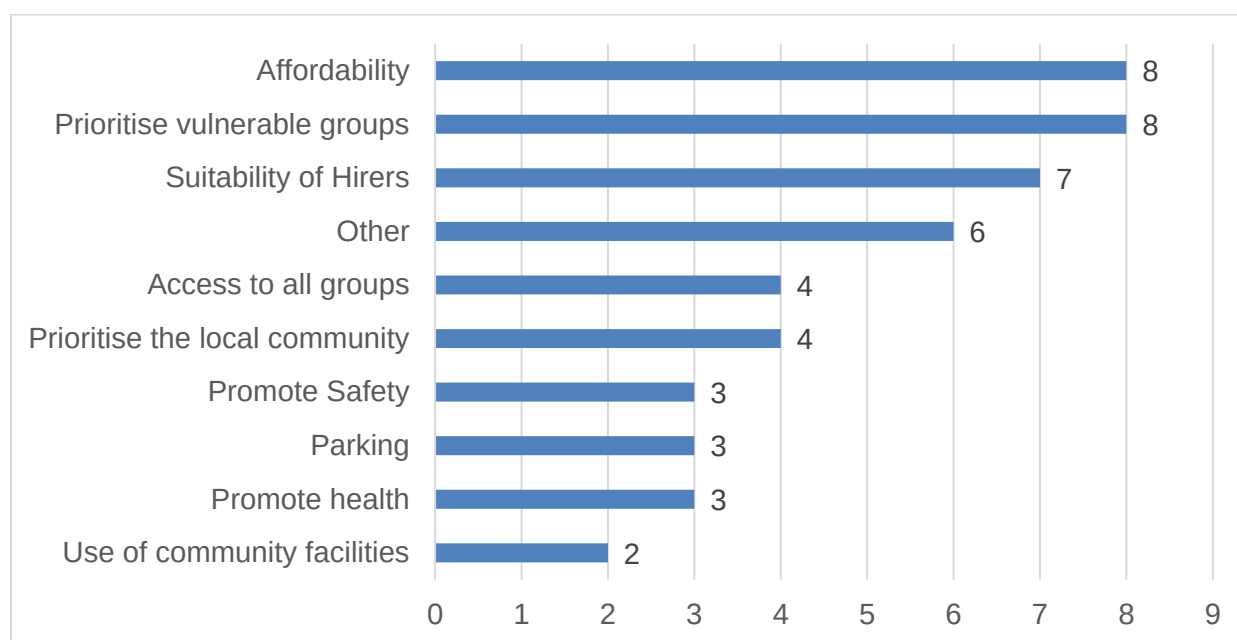
On the contrary, several respondents also identified that maintenance was currently not working well. Whilst there is awareness of the facility, the sharing of the space and high cost of hiring is a barrier to access the facility.

Figure 8 Not working well



Affordability, the cost of the facility, was identified as important for Council to consider. Respondents also want Council to prioritise vulnerable groups to access the facilities.

Figure 9 What is important for Moonee Valley Council to consider when allocating access to community facilities



Whilst respondents mention there is sufficient availability of space, it is also identified that spaces are not necessarily used by all sections of the community. Barriers that reduce the optimal use of facilities include the high cost involved in hiring. The community desire to “keep costs down” to ensure fairness and optimal use of facilities.

The sharing of spaces may pose a barrier to elderly residents, females and users with disability. These groups are less likely to use the service as other groups are regularly hiring the facility limiting broader use for members of the community.

Respondents highlighted the need to ensure the use of the facility is distributed amongst the community in the interests of inclusion, access and fairness. Local members of the community should be prioritised to access the facility and marginalised populations should have access without one group taking the majority of the bookings.

Some users have multiple bookings, which do not allow for “new and emerging groups” to access the facility. Respondents mentioned the facilities are used by sports clubs and they are not necessarily reflective of the Moonee Valley municipality.

Marginalised populations may be disadvantaged in accessing a facility if the costs are too high and there are not enough bookings available. Respondents suggested that there needs to be a sharing of resources for multiple purposes, for example sharing between primary schools, sports and other members of the community.

Attendees at the engagement meetings noted that maintenance and sanitary conditions of the facilities is not consistent across all sites. This includes the lack of regular cleaning and fridges which cannot be used. Toilet facilities need to be maintained. Centres have mentioned that there has been lack of regular cleaning which is an OHS issue. A lack of regular cleaning and adequate facilities may result in a reduction of members. Without maintenance of facilities groups find the facilities not fit for purpose.

5 Appendices

5.1 Community Facilities Management Policy Review YourSay page

Community Facilities Management Policy Review






Thank you to the 150 individuals who provided feedback on the Community Facilities Management Policy Review. This survey has now closed while we consider feedback.

Community facilities are vital for service delivery, social interaction, connectedness and place making. Moving forward, it is critical they remain relevant and able to fulfill a central role in Moonee Valley's community life.

Council is reviewing the [Community Facilities Management Policy](#) to ensure that the community continue to access community facilities in a fair and equitable way.

We will be making direct contact with a range of stakeholders, particularly those who already access our facilities. We'd also like to understand the views of our broader community.

Key decisions and questions:

- To what degree is there community support for the current Community Facility Management Policy principles (see points below)?
 - Priority of use – ensure community facilities are used for activities where there is significant community benefit and demand.
 - Optimal use of facilities – ensure hirers are using a facility that matches their participant numbers and profile.
 - Fit for purpose use – ensure the unique purpose of the facility is matched to the hire activities.
 - Fair and equitable – ensure facilities are affordable and accessible to the community.
- What is important for Council to understand for the long-term future of access to community facilities in Moonee Valley?

Have your say:

We appreciate your views. All feedback will be recorded and presented to Council in a collated report. You may choose if your views are anonymous or identified as a submission.

 Complete a brief survey to provide your feedback (survey now closed).

 Visit one of our in-person drop in sessions to speak with our friendly team.

- Ascot Vale Neighbourhood Centre Monday 1 August 12.30pm to 2.30pm
- Kellaway Avenue Neighbourhood Centre Wednesday 3 August 12.30 to 2.30pm
- Niddie Community Hub Thursday 4 August 12.30pm to 2.30pm

 Email Recreation@mvcc.vic.gov.au

 Write to us: Community Facilities Management Policy Review, Moonee Valley City Council, PO Box 126, Moonee Ponds, VIC 3039.

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Read the existing policy



Stages

- May 2022**
Current Community Facility Management Policy reviewed
- June 2022**
Internal stakeholder meetings to inform the review
- July**
Community consultation
- August**
Consultation review
- August**
Draft policy development
- September**
Draft policy for further community consultation
- November**
Council report for consideration

Who's Listening

Lauri Filippone
Team Leader Policy & Projects

Phone 92438720
Email recreation@mvcc.vic.gov.au



5.2 Survey tool

Policy Principles

1) Please indicate to what extent you agree or disagree with the existing principles of the [Community Facilities Management Policy](#).

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Priority of use – ensure community facilities are used for activities where significant community benefit and demand is evident.	()	()	()	()	()
Optimal use of facilities – ensure hirers are using a facility that matches their participant numbers and profile.	()	()	()	()	()
Fit for purpose use – ensure the unique purpose of the facility is matched to the hire activities.	()	()	()	()	()
Fair and equitable – ensure facilities are affordable and accessible to the community.	()	()	()	()	()

2) Are there other principles that Council could consider for inclusion in the policy?

Important for Council to understand

3) What has been working well with regard to community facility access, and what has not been working well?

Working well?

Not working well:

4) What is important for Moonee Valley City Council to consider when allocating access to community facilities?

About you

5) What is your connection to Moonee Valley?

☐ I live here

☐ I own property

☐ I work here

☐ I own a business

☐ I study here

☐ I am associated with a community group / organisation. Please name::

☐ I visit here

6) Suburb

☐ Aberfeldie 3040

☐ Flemington, Victoria 3031

☐ Airport West 3042

☐ Keilor East 3033

☐ Ascot Vale 3032

☐ Moonee Ponds 3039

☐ Avondale Heights 3034

☐ Niddrie 3042

☐ Essendon 3040

☐ Strathmore 3041

☐ Essendon Fields 3041

☐ Strathmore Heights 3041

☐ Essendon North 3041

☐ Travancore 3032

☐ Essendon West 3040

☐ Suburb outside of Moonee Valley

7) Gender

☐ Male

☐ Non-binary

☐ Female

☐ Prefer not to say

8) Age Group

☐ Under 18 years

☐ 50-59 years

☐ 18-24 years

☐ 60-69 years

☐ 25-34 years

☐ 70-84 years

☐ 35-49 years

☐ 85+ years

9) Do you identify as Aboriginal and Torres Strait Islander?

☐ Aboriginal

☐ Neither Aboriginal nor Torres Strait
Islander

☐ Aboriginal and Torres Strait Islander

☐ Torres Strait Islander

5.3 Social media comments:

Number	Reply thread	Comment
1		<i>"U3A Moonee Valley use the Stables in Crown Street for our Singing for Fun every Monday and find it very good as it has a lift to the upstairs room where we do our singing, plus there is a cafe downstairs where we can have lunch or a snack prior to singing. Great use of a local facility!!!"</i>

5.4 In person engagement summary

5.4.1 Ascot Vale Neighborhood Centre

Grandparents Playgroup: The group wanted to a year-round facility as the current facility was not fit for purpose.

Circolo Pensionati Di Ascot Vale: The maintenance of the facility is not up to standard and needs repairs.

5.4.2 Kellaway Avenue Neighbourhood Centre

Dance Group: It is difficult for the group to move tables/chairs etc.

Circolo Di Pensioni: The sanitary standards at Kellaway Avenue need to be attended to.

Niddrie Seniors Walking Group: There have regular members. The new location is not as central for their walks in the park.

5.4.3 Niddrie Hub

Circolo Di Pensioni Italian di Airport West: The elderly cannot sit on folded chairs for too long. Memberships have increased.

Niddrie Senior Italian Citizens Group: The door at Niddrie hub is not always locked. The cleanliness of the facility needs to be addressed.

Avondale Raiders Basketball Club: Basketball stadiums are missing in Moonee Valley, training facilities and playing facilities limited.

5.5 Written Submissions

Written submissions were received from two individuals noting their passion for the dance group that meets at Kellaway Community Hall. It was highlighted that Kellaway Community Hall met their amenity needs and that the group has stable membership.

5.6 Free Text Comments

Note: comments that identified a specific individual or club have been edited.

5.6.1 Are there other principles that Council could consider for inclusion in the policy?

- Many of the facilities are used by sports clubs and the priority of use and facilities are tailored to those sports clubs and not the rate payers of MVCC who may not participate in sports at all but use the parks and facilities for recreation.
- Access to new and emerging groups
- Ensure facilities are maintained to a standard without OH&S issues.

- Council could look at a group hiring a community hall to find out if that venue is still being used for the purpose it was originally booked for and if the group still has the number relevant to the current capacity. If a group has 15 only at a venue which actually has a capacity of 40 or more, then the group should be offered a small venue.
- Participant numbers and profile may fluctuate, you need to be flexible in allocating resources.
- Benefits the community by providing physical, social and mental health benefits.
- To allow activities that will foster the well being and health of all residents especially the aged and the unemployed. the population of Moonee Ponds has doubled in the last few years and these people need a place to relax and socialize.
- I would like to see all facilities shared and if the space is not fit for purpose, then move the club to a more appropriate facility
- Community facilities should be available to all not to a club or clubs that use the facility as a quasi private club. Board members of clubs hiring facilities should be residents of MV and should be a reflection of our community.
- History and longevity of groups using the hall and those adding positively to the facilities.
- I believe school groups within council area should be listed under 1. Booking Priority Local community groups & schools This is important to consider with outside groups booking ahead of local school needs
- I think Council should encourage shared use of sports clubs as well without having to ask the club tenant for access. And I would like that community houses are cheap, eg. \$20 to use for small profit making groups. Eg. If a person wants to teach budgetting and keeps the course affordable, it would be great if they only paid a small fee.
- Leave access as it has been - do not over govern. First come, first served for casual hirers remembering community facilities give many families space to hold special events they simply do not have room to hold at home with backyards shrinking. Keep it simple, as it always has been. Regular hirers and charitable events receive discounts, as they should.
- I think if the facility has been leased on a long time one and is not being used at certain times, it should be hired out to interested groups.
- Price reduction as it's super expensive to hire halls. Also why are some halls (for example Bradshaw Street) not available for private hire at all? Doesn't seem fair
- Accessible and inclusive

- You need to ensure that the facilities are safe to use and not dangerous in any way. That entrance is via ramps wide enough for elderly and disabled persons. That there are adequate facilities for females. That there are adequate numbers of chairs. That locals CAN bring relations and close friends from elsewhere
- Not for profit organisation should have priority over other use.
- Ensure that you invest in the moonee ponds creek bike path and get rid of the yellow bike signs on the road- they are very distracting and cyclists are riding in the middle of the road as though they are the only ones using it.
- Sharing. No one group should be given priority access. These facilities need to be used for multiple purpose too - not just sport. Plus sporting grounds need to be shared with primary schools who don't have adequate space to play interschool sport - not just for fancy soccer clubs. Again sharing is crucial. So sharing and multiple purpose.
- The program that I run in the community on a regular basis during the school term twice a week supports the mental health and wellbeing of our children in our local community. I feel the council policy should demonstrate more support by allowing more accessibility to the hire of the community facilities at a discounted rate to allow such programs to be more affordable and accessible to all families . Council Policy should demonstrate further support and promote these mental health and wellbeing programs within our local community.
- Rates could be cheaper
- may be providing community centers with more class rooms like the previous Flemington Community Center and more playing grounds around the facilities
- Allow better and fair access for voluntary community groups
- over the years I have seen far more interest in male footy and cricket and bugger all for girls and older folk.
- Priority is given for use by Not for Profit organisations.
- Little free pantries and little free libraries
- Hire community works running the place
- Reduced cost. We looked at hiring the stables for my daughter's birthday and it was way too expensive. A play centre with food included could have been a similar process

5.6.2 What is working well?

- Library access, maintenance of street facilities such as seating in Puckle Street, Union Road. Clocktower access to local schools for concerts and plays.
- Booking procedures; administration

- So far access has satisfied our club needs
- Current system of access to facilities has worked well.
- Good set-up. Chairs, tables, kitchen, clean toilets.
- A clean and healthy environment with clean amenities where people can get together in a friendly atmosphere has helped to foster a safe and healthy feeling of well being. Time allotted to each different activities and respected limits for each has been a good way to ensure a sense of respect and stability for everyone involved. At a time when the happenings around the world and in climate changes have shaken the core of human existence, people who have a structured activity can manage to keep their sanity by attending community activities, when they come to get involved and share time to forget their fears and worries. Community coming together to get connected must go on for all our well being.
- Dancing at moonee ponds for senior
- Ability to book a venue in advance and have regular access to the facilities
- Administration is efficient
- All communication with the hiring team has been great. Any time I have needed to change times or report anything wrong (like a broken swing in the playground out the front), everyone has been great.
- The Kellaway Community Centre is working well as the venue for a very affordable class
- Sharing facilities.
- any concerns have been dealt with promptly
- Ability to have access and storage on site and flexibility
- Availability of hall at a convenient time for senior citizens
- The team has been doing a fantastic job managing the MVAT - phone calls & emails are promptly responded to and actioned.
- Smooth collection and drop off of keys
- Gives everyone an affordable access to education, arts, reading, computers, gyms, health activities for all citizens.
- Our group moved to the Neil Heinz hall in 2022. It has been fantastic - MVCC has provided us with shelving in the storage area, tables and chairs, a sandpit with cover, a fence and a shed for storage and a locked cupboard in the kitchen. We are also having a sail for the sandpit in the future to provide shade.
- Hire process is pretty good (online, relatively simple).

- Lots of sport but seems to dominant all other uses
- Number of facilities 2. location of same. 3. adequate parking, albeit some car parks should be reconfigured to be CLOSER to door ways for the aged and disabled
- Facilities are clean.
- Ongoing graffiti removal process is good but needs to be promoted
- when gates are open and public can use facilities. Toilet facilities are open (Ormond Park)
- At Neil Heinz Pavillion and previously the Rhonda Davis kindergarten facility, the carparking facilities are fantastic.
- General standard of facilities good
- The availability of the facility on a regular basis
- No complaints at all in our community facility - everything seems to work well, even though we are only a bi-monthly user
- Being able to use the hall for 2 hours, once a month during winter.
- The Facilities are good just a bit expensive
- Is the ease of rebooking and staff members at the Clocktower are great.
- from my experience fro years almost every thing is working very good for my Community's needs
- Moonee Valley does have a good range of community facilities
- Easy access, great communication regarding additional bookings and cancellations
- libraries is it
- Priority of access
- Ascot Vale Neighbourhoods Pick up and delivery - Dutton Lane works well.
- Signs, info
- Priority access principle
- More free events for kids of primary school age at appropriate times
- Work together as a team, share ideas
- Get all the community involved
- Number of netball courts is sufficient for demand. Courts are maintained in great condition. Entry / access is excellent. Parking is excellent.
- The amount of facilities available

- Space and heating is adequate There is an extra room when needed (during our flower shows)

5.6.3 What is not working well?

- Too many sports clubs dominate the local parks and prevent access of local residents to the use of those parks. Too many resources are being placed into sports facilities and not enough into shared community facilities.
- Distribution of accounts to be paid by groups
- Accessing facilities is good, however the cleanliness in the facilities could improve.
- Having issues when entering building with the alarm system.
- Building needs cleaning when I arrive. Tables are heavy to lift as just one person - no smaller tables available - ie. occ health and safety risk.
- As a regular hirer, filling in the same forms at the end of each year takes a long time. It would be easier if I could carry over the same information, or just check what is already there.
- Users becoming territorial.
- Upkeep of halls, some leaks are still showing on the roof adding to poor environment to work in. Bookings would be great if digitised rather than relying on email/phone as communication generally poor.
- Calendar to check availability does not load
- Price!!! Halls are super expensive
- Your hiring fees for venues are more than double as other councils. E.g. docklands library is 10/10 and compared to the dodgy library in Moonee ponds which charges more than double the hourly rate for a substandard venue is appalling
- too few facilities for females cf males 2. some groups act as if the facilities are theirs and dominate.,... 3. Some aged and disabled find access a serious issue
- Difficulty in parking to attend Ascot Vale neighbourhood centre, especially if over two hours is needed. Community painted signs in front of Ascot Vale neighbourhood centre could be offensive to some members of the community and these personal views and comments are not appropriate signage for outside the centre.
- Delay in access of graffiti removal, evidence suggests the quicker this is removed the better
- Moonee Ponds creek is under utilised by walkers and cyclists. Some of the paths in Moonee Valley need to be fixed. The yellow markings on the road for bike lanes. New developments don't have in house parking or enough and more cars are

parked on streets. No toilets at sporting facilities unless you are part of the footy club.

- Use of the outside Play area at Neil Heinz Pavillion. The carparking for our members on Market Street Essendon and the safety of the room and Play area at Lincoln Road Essendon.
- I live close to Canterbury street stables. There seems to be little regard to local residents in re. to parking adjacent to facility venues. Parking close to venues should ensure that there are time limitations and residential permits are required for some of the parking to ensure the load is shared throughout the streets nearby. It seems users of facilities have little, if no regard for locals that live nearby, especially at weekends. Obviously parking will always be an issue, but council should make more of an effort for the locals that pay the council rates.
- Not sharing. Not used for multiple different purposes. Not being creative enough in how a facility could be used by different groups
- I feel the cost of the regular hire is too high.
- Should anything not be working well, I would report that to the Hall Co-ordinator
- Having trouble turning the alarm off when we enter the hall.
- Constant price rises, and making it very hard for hirers financially
- Cleanliness of hall - this has been reported and acknowledged
- the disgraceful bias towards male football and cricket clubs; lack of real support for aged and for the elderly
- Length of hire agreements
- Ascot Vale neighbourhood centre has no Union Rd frontage access, this is not in keeping with streetscape, redeveloped front road access with glazing and door for disabled.
- Not much info around the community
- A lot of people struggling what more can be done to help.
- Not enough information going around To the community
- Lights have failed during night matches. Match siren has not worked for months. Drainage is a bit sub-par, causing flooding of courts during rain. In the past, had issues with some courts being off-limits due to nearby golfers, but I think this is resolved.
- The cost to hire a venue for a party is ridiculous. We would've nearly been paying the same price for a play centre where food is included

- Stacking chairs after meetings - whilst the trolley is great sometimes getting them onto the trolley is a problem because of the age of the club's participants.

5.6.4 What is important for Moonee Valley City Council to consider when allocating access to community facilities?

- As above. The needs of rate payers should be foremost and not the needs of those who wish to play sport in MVCC but live elsewhere.
- Suitability and reliability of hirers, preferable long term groups
- Local community groups have priority
- Moonee Valley City Council needs to set up a criteria which is met by those granted access to community facilities.
- Times that suit people wanting to hire the facilities.
- People of all ages need to socialize. Children go to school and young people go to work but those who do not have to school or work have to meet others or at least interact with other human beings in some form or another and the facilities that MVCC can offer will be a great help to its citizens.
- For seniors and exercise
- Purpose of the activity, diversity of people it attracts, contribution to maintaining physical and mental health and healthy ageing
- It's important to consider the physical, mental and social aspects that will be provided by the activity. Also the facility needs to suit the activity and the number of people attending. Access to public transport is important and the cost must be affordable. Moonee Valley City Council needs to meet the needs of its senior citizens and dancing is a proven health and social benefit.
- That more time is allowed for groups to set up a disarranged hall and after the activities, time to rearrange the hall to its normal arrangement.
- That users do not become sole tenants.
- size of group & use of facility, parking
- Facility and suitability of premises for activity. Communication with groups on proposals and potential impacts
- The needs of elderly people
- Getting to know the contacts and people they are working with. We have had usage meeting in the past where schools and user groups have come together to work through issues and provide greater access for all. Local council groups and schools should have priority over outside council area bookings.

- Impact on parking for local residents - permits should apply when events are held at venues such as Crown Street Stables / Coronet Park.
- Fairness and keeping costs down
- See previous comments
- It must be a safe environment to enjoy an activity.
- I think the most important thing is that if the facilities are hired they should be used! Not remain empty because a group has a long time lease! MVCC should do spot checks.
- Type of event, amount of people
- Allow free bookings for Moonee valley ratepayers, e.g outdoor permits in parks, venue hire, etc
- I know that every council is different but there is a long history of far too much being done for male footy and cricket players, then tennis players, and far too little by comparison for the aged, for girls and for "lessor" sports. Lighting is another issue and at night security lights should be blue to discourage druggies
- The financial status of the groups.
- Not for profit, priority Small organisation should have equal access, for little things big things grow?
- Safe paths. - Aesthetics around moonee ponds creek Moonee Valley race course - better utilisation of ground to the public - More exercise equipment in parks. - Better utilisation of what we have (a great bike path) - Toilets.
- It is very important for the Moonee Valley Council to consider the numbers and ages of the members using the facility and what the facility will be used for. The safety of all should be the major priority, especially when these groups are a valuable asset to the Community.
- See previous comment. Car parking restrictions!
- Everyone should get to use it. Not one group is more deserving. And as a community facility it should be affordable
- When allocating access to community facilities special consideration should be given to programs and services that support the mental health and wellbeing especially for children and teens especially post COVID.
- The type of group, their activities and their capacity to adhere to the rules and regulations as per their hire agreement.
- that they clean up before they leave
- Affordability that matches the current high living costs, more class rooms and playing grounds especially grounds for soccer players even if it is small in size

- Not all community groups have the numbers to make their requests treated fairly.
- Purpose of use
- Priority of access for disadvantaged and vulnerable people which is highlighted in this policy
- Priority access list? Not for Profit = 1 ; Local Sporting Club = 2 ; Aged Care = 3 ; Other community clubs = 4 :
- To insure that all community leaders for all different backgrounds is notified about any changes
- Priority of access should be given to disadvantaged and vulnerable groups
- Priority of access given to disadvantaged and vulnerable people
- Prices, free events, little free pantries, little free libraries. Swap meets
- Allowing the families and communities that live in the area to have easy access to facilities
- Make sure everyone in the valley would be able to afford the use of facilities
- Access for all community groups Allowing enough time between bookings to enable an orderly transfer between groups