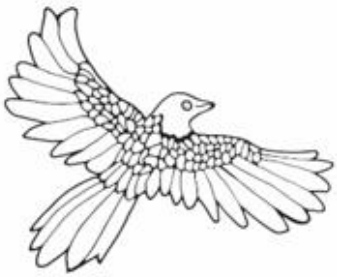
Etzel Street Reserve Toilet Consultation Report June 2026



Potential locations marked by the red circle.



Moonee Valley City Council respectfully acknowledges the Traditional Owners of the land on which Moonee Valley is located – the Wurundjeri People of the Kulin Nation; and we pay respects to their Spirits, Ancestors, Elders and their community members past and present.

Council also extends this respect to other Aboriginal and Torres Strait Islander Peoples who call Moonee Valley home.

Artwork by Wurundjeri artist, the late Judy Nicholson

9 Kellaway Ave, Moonee Ponds VIC 3039
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Introduction

This round of engagement about the location and orientation of a new toilet block at Etzel Street Reserve follows a previous consultation in 2025.

That consultation and subsequent site investigations (including assessment of underground services) indicated the toilet locations for this site originally put to community were no longer feasible.

In 2026, three new options were identified that better respond to site constraints at Etzel Street Reserve, accessibility requirements, safety considerations and potential impacts on the reserve amenity.

From Monday 10 May to Monday 24 May, community members were invited to provide feedback on the new locations. Community could participate in the consultation by:

- completing a short online survey
- leaving a voice message via the Speak Pipe tool
- emailing, phoning or mailing Council

The consultation was promoted using:

- letterbox drop to neighbouring properties and sports clubs
- on-site signage

Key Findings

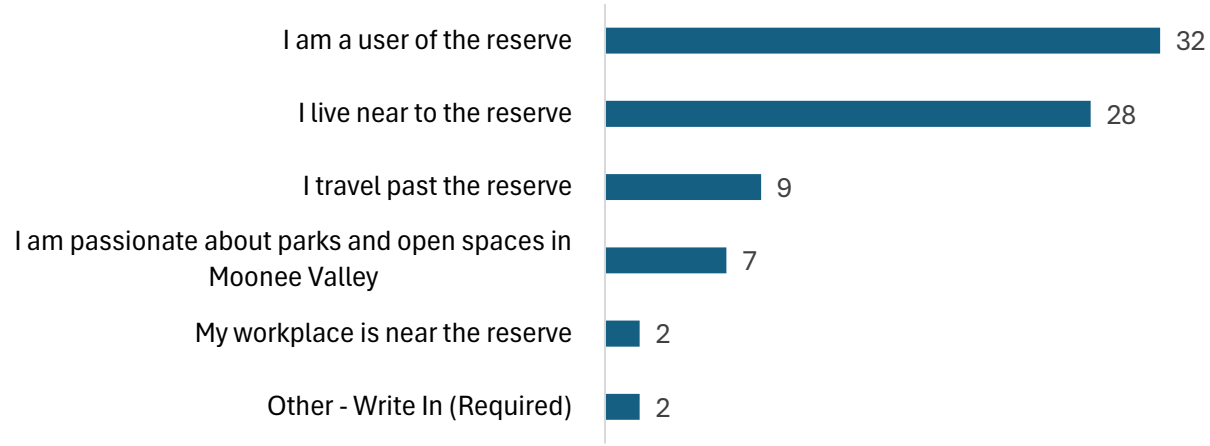
Major takeaways from the engagement include:

- A total of 42 responses (41 via survey, one via email)
- Broad support for toilet location option 3, the northernmost option closest to Etzel Street, which was favoured by 74% of respondents.
- More than half (55%) of respondents who preferred Option 3 wanted to see the entrance installed on the north side of the block, facing Etzel Street.
- Majority support among all respondents (69%) for an approach to landscaping that combined trees and garden bed planting.

Participation Overview

A total of 41 community members completed an online survey as part of the consultation, the overwhelming majority of whom identified as either users of the reserve or a nearby resident.

Figure 1: Figure 1: What is your connection to Etzel Street Reserve? Select all that apply.



Given the hyper-local nature of the engagement, it is unsurprising that the bulk of responses came from residents of Airport West (n=31, 80%). Responses were also received from Moonee Valley suburbs Niddrie (n=2), Travancore (n=1) and Avondale Heights (n=1), with four responses from outside the municipality (two from Tullamarine, and one each from Gowanbrae and Kealba.)

Survey responses were received from seven community members belonging to or associated with organisations, clubs and businesses.

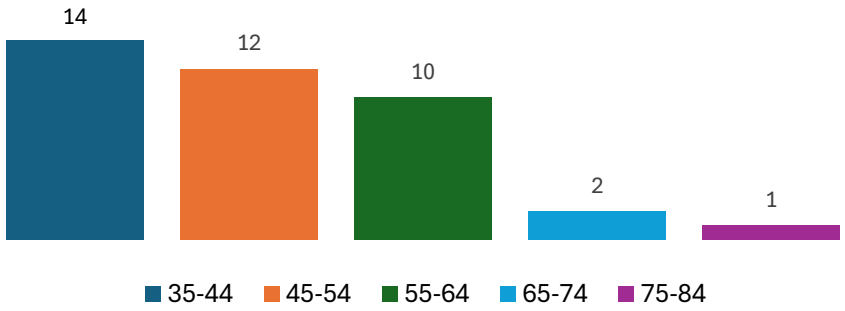
Figure 2: Associations with businesses or community groups/organisations

Club, organisation or business:	Number of responses
Airport West Football Club	3
Airport West St Christopher's Cricket Club	2
A Thousand Roses	1
Moonee Valley City Council Disability Advisory Committee	1

St Christopher's Primary School	1
St Christophers Tennis Club	1

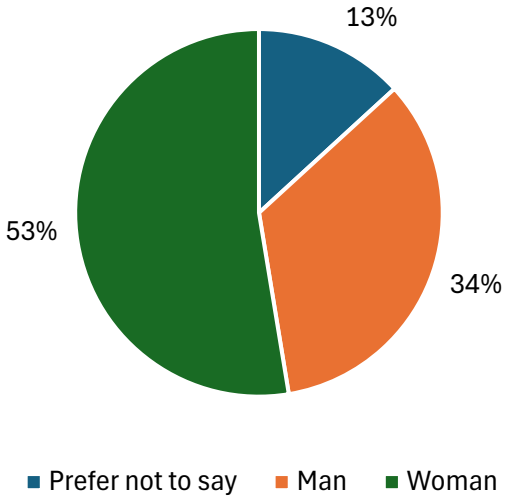
The bulk of responses were received from community members in age brackets 35-44 years (n=14), 45-54 (n=12) and 55-64 (n=10). No responses were from community members under the age of 35.

Figure 3: To which of the following age groups do you belong?



Over one-half (53%, n=20) of responses were received from community members identifying as women, one-third (34%, n=13) from community members identifying as men, and five responses (13%) from community members who preferred not to disclose their gender identity.

Figure 4: Gender identity



Responses were received from community members belonging to the following communities of focus:

- First Peoples - This includes Aboriginal and Torres Strait Islander peoples (n=2)
- Culturally and racially marginalised (CARM) people (n=1)
- People living with disability, mental illness, chronic illness, or who are neurodivergent (and/or their carers) (n=1)
- People who identify as LGBTIQA+ (n=1)
- People experiencing, or at risk of, family violence (n=1)
- People without stable housing or experiencing housing stress (n=1)
- People living on low and/or insufficient incomes (n=1)

Your Say page

The following data outlines key online engagement metrics, including page views, visits, unique visitors and followers. Together, these measures provide insight into the project's reach and audience engagement over the consultation period.

- 228 site views
- 106 unique visitors
- 2 new followers of the project page

Please note, the Your Say page for this consultation was a preexisting page that also housed previous stages of engagement on the public toilet strategy. These statistics apply to the period Monday 11 May – Monday 25 May when the consultation was live. Some views and visitors could have been coming to the page for information about other toilet locations that have already been settled.

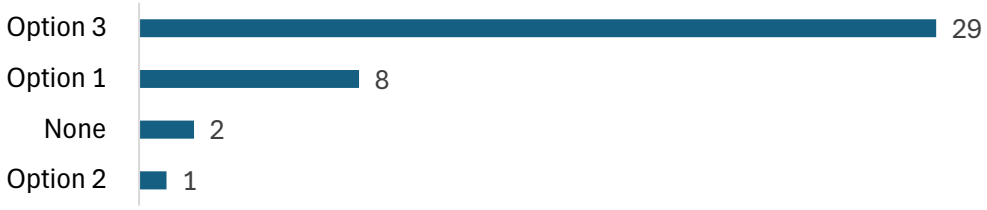
Findings

This section outlines the findings of the consultation from all feedback methods.

Toilet location

A clear majority of participants (n=29, or 74%) were in favour or Option 3 (the location furthest north and adjacent to Etzel Street), with some support for Option 1 (n=8, 21%). Option 2 was the preference of just one respondent. Meanwhile, only two respondents indicated they supported none of the three options.

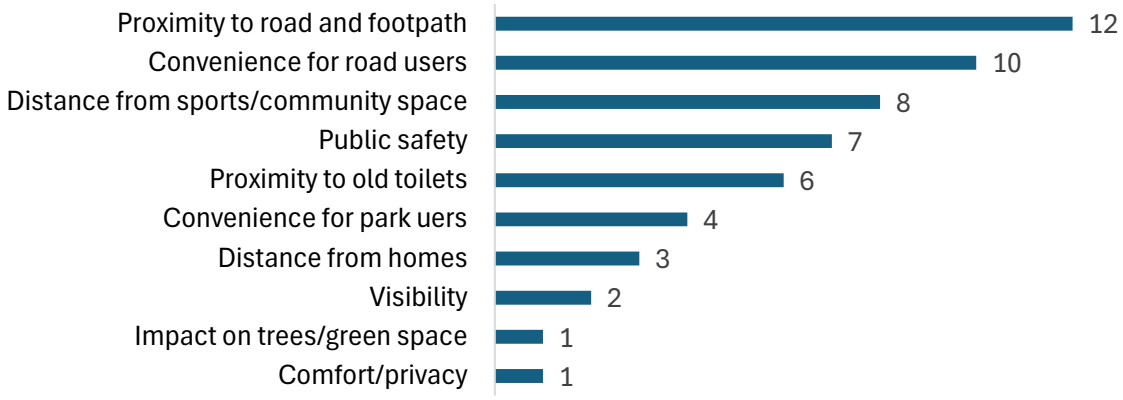
Figure 5: Which of the three proposed toilet locations at Etzel Street Reserve do you support?



Respondents were invited to explain their reasoning for why they preferred one option over another.

According to respondents in favour of Option 3, its strength lies in the close proximity to Etzel Street (n=12) and the subsequent ease of access for pedestrians and road users (n=10) – specifically bus drivers, taxi drivers, postal delivery drivers and couriers. They also like its distance from where sports spectators tend to congregate (n=8), believing the other suggested locations would impinge upon that space. Several comments reflected that closeness to the road and location in a visible, clear space would improve safety (n=7).

Figure 6: Explain why you prefer [Option 3].

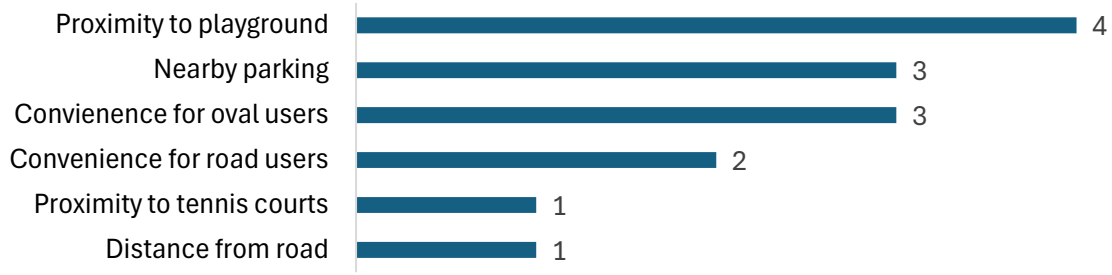


Some example comments from respondents in favour of Option 3 can be read below:

- *"It is closest to the existing toilet. Easily accessible via Etzel St by bus drivers, couriers, council workers who regularly use the toilet. Does not interfere with any private property, as positions 1 & 2 would."*
- *"Option 3 on the street seems better to optimise usage, and people's awareness of it being there. The off street options feel like they're be more likely to attract misbehaviour. We don't want a dirty and graffiti prone toilet block detracting from the reserve area."*
- *"We watch the football and cricket from the other suggested areas, not to mention it is the only grass area that the kids use to warm up off the ground."*

Respondents who preferred Option 1 indicated they liked its proximity to playground and playground, and perceived the location to be the most convenient for oval users. See the graph below.

Figure 7: Explain why you prefer [Option 1].



Toilet door orientation

For each of the toilet locations they supported, respondents were asked to nominate a preferred side (north, south, east or west) for that toilet's entry. Responses for all three toilet location options are collated in the table below.

For the Option 3 (the most popular toilet location choice), a clear majority of respondents (n=16, 55%) were in favour of an entry on the northern side, facing Etzel Street. The second most popular option was 'I don't mind', chosen by five respondents (17%).

The east, west and south entry options were selected by four, three and two respondents respectively.

Figure 8: Where would you like to see the entrance installed?

Toilet location option	Number of supporting responses	North	South	East	West	"I don't mind"
Option 1	n=8	1	1	1	2	3
Option 2	n=1	-	-	-	-	1
Option 3	n=29	16	2	4	3	5

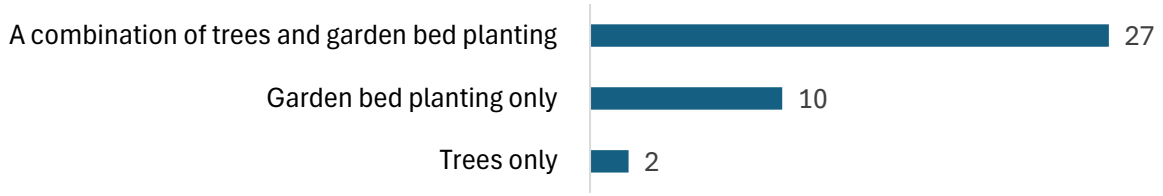
Landscaping

Respondents were asked to identify their preferred approach to landscaping around the final toilet site from three options: trees only, garden bed planting only and a combination of trees and garden bed planting.

Again, there was a clear majority, with 27 respondents (69%) indicated a combination of trees and garden bed planting was preferred.

One-quarter of respondents (n=10) expressed a preference for garden bed planting only, while only two respondents were in favour of a trees-only approach to landscaping.

Figure 9: What kind of gardening or landscaping would you like to see around the toilet?



Additional commentary

The survey invited respondents to leave any additional feedback in relation to the project. While many responses reiterated were already captured by the survey and this report, there were also some unique responses that could broaden understanding of community sentiment.

The following are example responses grouped according to common themes:

Preference for toilet site to remain unchanged

- "*I would strongly encourage the council to upgrade the current facilities rather than building a new toilet in a different spot."*
- *"They really should just stay where they are at the minute. The relocation of them makes no sense whatsoever."*
- *"The original toilets there should just be replaced that is ideal location"*
- *"The toilets should be up against etzel st, to prevent the toilets being used inappropriately and for safety measures. The oval is dark at night and not monitored"*

Landscaping-safety nexus

- *"Landscaping should not create safety issues."*
- *"Low garden beds for safety at night."*

Accessibility

- *"I also would prefer the toilet block to be a single unisex toilet that also caters for a person with a disability. There is no need for a male, female & toilet for the disability required as it is in a location that does not have enough traffic."*
- *"Must have an accessible footpath from Etzel street where existing toilets were) and from internal carpark area (near Option 1)"*

Conclusion

Responses to this consultation were received mostly from nearby residents and regular reserve users, including community members connected to sports clubs in the area. The 41 survey responses and one piece of emailed feedback represent a cross section of age groups 35 and over, and were returned from community members belonging to several different communities of focus.

The consultation returned a clear picture of community preferences for an upgraded public toilet in Etzel Street, with clear majorities returned in questions relating to toilet location, entry orientation and landscaping.

A toilet located at Option 3 (adjacent to Etzel Street), with a north-facing door and accompanied by trees and garden bed planting would appear to be amenable to most of the survey participants.

Respondents weighed convenience of toilet access with safety and current park usage habits when indicating their preferred toilet and toilet door locations.

Appendix

Your Say page



Home / Public Toilets in Moonee Valley

Background to the project

Providing safe, accessible and inclusive public toilets is critical to supporting community participation in the City of Moonee Valley. Public toilets are in demand and requests for additional toilets are increasing. Having access to toilet facilities can have a significant influence on an individuals' ability to participate in their local community.

In 2023, Council consulted with the wider community about their thoughts on public toilets in the municipality. The consultation aimed to understand what was important for the community when it came to public toilets in the area, and community members could also pin locations on a map to show areas where they would like to see more public toilets.

Following this consultation, a Public Toilet Strategy was developed and endorsed by Council in August 2024.

Implementation works

As part of the implementation of the Public Toilet Strategy, Council are planning for the installation of a new toilet at Queens Park East (Moonee Ponds) and upgrading of the existing toilets located at Canning Street (Avondale Heights) and Etzel Street Reserve (Airport West).

These sites have been selected as they are in need of renewal, do not meet current accessibility standards or are in locations which have been identified as a public toilet gap in the Public Toilet Strategy.

After considering the findings of community consultation, Council undertook feasibility studies for new or upgraded toilets at Canning Street, Queens Park East and Etzel Street. The final locations for Canning Street and Queens Park East toilets, and renders of what the final designs will look like, can be seen in this news update.

Have your say on Etzel Street Reserve toilet

Council previously undertook community engagement about the location of a proposed Etzel Street Reserve toilet in 2025.

That consultation and site investigations (including assessment of underground services) indicated the toilet locations previously proposed were no longer feasible due to clashes with underground services.

With that in mind, Council is undertaking another round of community consultation, with three new potential locations.

These options better respond to site constraints, accessibility requirements, safety considerations and potential impacts on the reserve amenity.

We also want to know where you would prefer the entrances to each location, and your landscaping preferences around the toilet.

Community feedback will be considered alongside other site-specific factors and operational requirements to inform the selection of the final toilet location. You can provide feedback by:

- completing a short online survey
- leaving a voice message via the Speak Pipe tool
- emailing, phoning or mailing Council



FAQs

? I already provided feedback on Etzel Street Reserve. Why are you going out for consultation again?

? Why aren't we using the existing sport pavilion's toilet at Etzel Street Reserve?

? What is the difference between an automated toilet (often designed by company called Exeloo) and a standard toilet?

Where do you want to see the Etzel Street toilet?

Take the survey

Have your say on Etzel Street toilet location

Is your microphone ready?

Start recording

Record Listen Send

Powered by Speak Pipe

News feed

11 May 2026 / PUBLIC TOILETS IN MOONEE VALLEY

Public toilet locations and upgrades | May 2026

Changes are coming to toilets at Canning Street and Queens Park. We're also seeking feedback on proposed locations at Etzel Street Reserve.

Learn more >

Document Library

Community Consultation Report. Public Toilets in Moonee Valley. May 2025.
PDF (4.98 MB)

Useful links

Public Toilet Strategy

Community Consultation Report _Public Toilet Plan May 2023

Stages

April 2023
Community consultation to seek feedback on the draft Public Toilet Plan.

May 2023
Project staff review consultation findings.

August 2024
Public Toilet Strategy endorsed by Council.

September 2024
Commence Public Toilet Feasibility on priority sites by Council

1 April - 13 May 2025
Consultation on first stage of Public Toilet Strategy implementation: Queens Park East, Etzel Street Reserve and Canning Street.

Survey

1) What is your connection to Etzel Street Reserve? Select all that apply.

[ ] I am a user of the reserve

[ ] I live near to the reserve

[ ] My workplace is near the reserve

[ ] I travel past the reserve

[ ] I am passionate about parks and open spaces in Moonee Valley

[ ] Not applicable

[ ] Other - Write In (Required):
_____*

2) Which of the three proposed toilet locations at Etzel Street Reserve do you support? You can choose more than one option.

[ ] Option 1

[ ] Option 2

[ ] Option 3

[ ] None

3) Explain why you prefer the option(s). Please be specific about which option you are referring to.

4-6) For option 1, 2 and/or 3, where would you like to see the entrance installed?

[ ] North (facing Etzel St)

[ ] South (facing the carpark)

[ ] East (facing the reserve driveway)

[ ] West (facing the oval)

[ ] I don't mind

7) What kind of gardening or landscaping would you like to see around the toilet?

( ) Trees only

( ) Garden bed planting only

( ) A combination of trees and garden bed planting

( ) Other - Write In (Required):
_____*

8) Do you have any additional feedback about the proposed locations of public toilets at Etzel St Reserve?

9) What is your connection to Moonee Valley? Select all that apply.

[ ] I live here

[ ] I work here

[ ] I study here

[ ] I visit here

[ ] I own property here

[ ] I own a business here

[ ] I use services here

[ ] I am associated with a business or community group/organisation (please name):
_____

[ ] I am a Moonee Valley City Council staff member

10) What suburb do you live in?

( ) Aberfeldie

( ) Airport West

( ) Ascot Vale

( ) Avondale Heights

( ) Essendon

( ) Essendon Fields

( ) Essendon North

( ) Essendon West

( ) Flemington

( ) Keilor East

( ) Moonee Ponds

( ) Niddrie

( ) Strathmore

( ) Strathmore Heights

( ) Travancore

( ) Outside of Moonee Valley;

11) What suburb do you live in?

_____

12) To which of the following age groups do you belong?

( ) Under 18

( ) 18-24

( ) 25-34

( ) 35-44

( ) 45-54

( ) 55-64

( ) 65-74

( ) 75-84

( ) 85+

13) Do you identify as:

( ) Woman

( ) Man

( ) Non-binary

( ) Prefer to self describe: _____

( ) Prefer not to say

14) Do you use a language other than English at home?

( ) No, I only use English at home

( ) Yes, I use other languages at home

15) Please specify which languages you use at home. Select all that apply.

[ ] Italian

[ ] Greek

[ ] Vietnamese

[ ] Mandarin

[ ] Arabic

[ ] Cantonese

[ ] Spanish

[ ] Croatian

[ ] Turkish

[ ] Hindi

[ ] I use other languages at home (please specify the other languages you use at home): _____

16) Do you identify with any of the following communities? Please select all that apply.

We acknowledge that descriptive names and terminology evolve over time and can differ based on individual preferences. We strive to use the most current and respectful language to describe these communities.

[ ] First Peoples - This includes Aboriginal and Torres Strait Islander peoples

[ ] Culturally and racially marginalised (CARM) people - This includes people who face marginalisation due to their race, cultural background or religion

[ ] People living with disability, mental illness, chronic illness, or who are neurodivergent (and/or their carers)

[ ] People who identify as LGBTIQA+

[ ] People experiencing, or at risk of, family violence

[ ] People without stable housing or experiencing housing stress

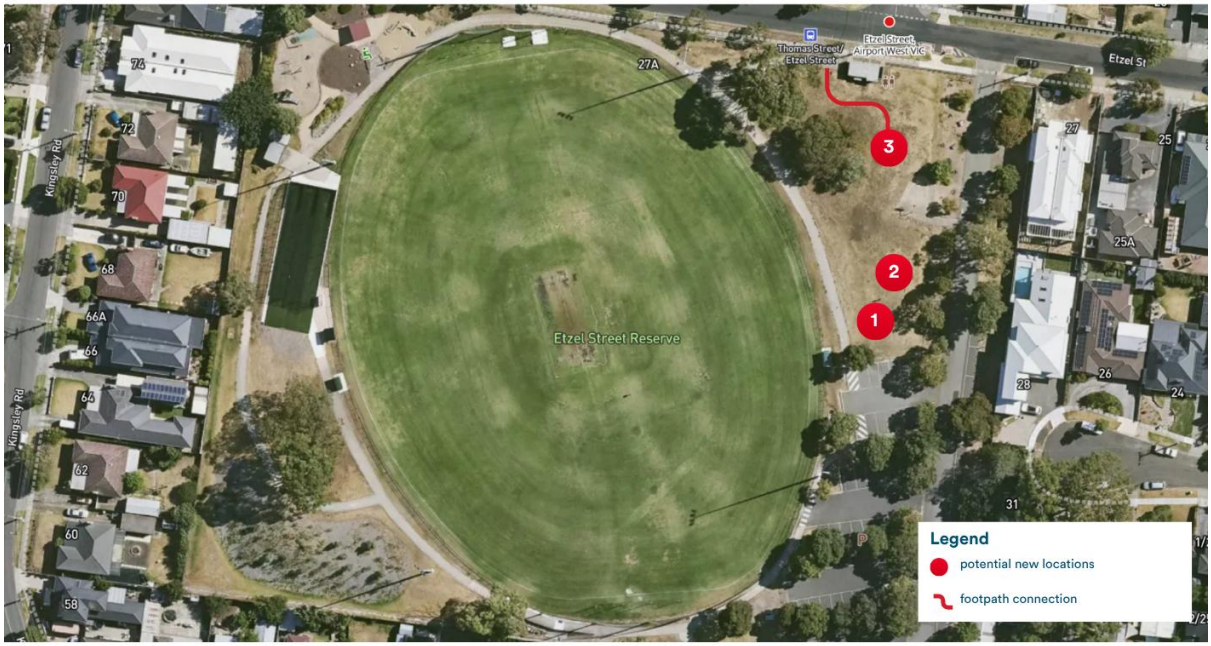
[ ] People living on low and/or insufficient incomes

[ ] Prefer not to say

[ ] None of the above

Poster and letterbox drop

Etzel Street Reserve future public toilet



Public Toilets are an important part of our city's infrastructure.

Following earlier consultation and further site investigations, constraints, such as underground services locations, were identified that made the previously proposed toilet locations unfeasible.

A second round of community consultation is now underway to seek feedback on three alternative locations within the reserve.

Visit the YourSay page for full project details and information on how to provide feedback.

Consultation closes on Monday, 25 May 2026, at 5pm.

Have Your Say

9243 8888

yoursay@mvcc.vic.gov.au

yoursay.mvcc.vic.gov.au/public-toilet-plan

your city your say
join the conversation

City of Moonee Valley

Email feedback

To: Moonee Valley City Council

Subject: Objection to Proposed Toilet Block – Options 1 & 2

Dear Council Officers,

I write to formally object to the proposed toilet block locations identified as Option 1 and Option 2.

My objection is based on the significant negative impact these proposed locations would have on the amenity, safety, and value of my property which is directly adjoining the proposed location.

Firstly, both proposed locations are situated in poorly lit areas. Locating a public toilet facility in an area with limited lighting is likely to encourage antisocial behaviour, including drug use, vandalism, and loitering, particularly after hours. This raises serious safety concerns to my family, nearby residents and users of the reserve.

Secondly, both Option 1 and Option 2 are positioned in areas commonly used by spectators during football matches and events. These locations are also in close proximity to the football interchange and team bench areas which makes no sense for the toilet block to even be considered for this spot. The placement of a toilet block in these areas would reduce usable spectator space.

In addition, the proposed locations would negatively affect the residential amenity of nearby properties due to inappropriate after-hours use.

I strongly believe Option 3 is the only suitable location that adequately addresses and eliminates the concerns outlined above. Option 3 would not create unreasonable impacts on surrounding residents and would provide improved visibility and safety outcomes and will better serve the broader public interest.

A more appropriate location is one closer to the street frontage in a well-lit and highly visible area. A street-facing location would provide greater surveillance and improved public safety while also making the facility more accessible for public use, including courier drivers, bus drivers, truck drivers, and other members of the community requiring convenient amenities.

I respectfully request that Council proceed only with Option 3 as this option will have NO impact on the local residents and or users of the reserve.

I trust Council will consider the concerns outlined before making a final decision. I would also appreciate that a design of the toilet block is made available before a decision is made, my advice would be to keep the proposed toilet block to a single unisex toilet which is also compliant for a person with a disability so that the size of the structure is kept to a minimal size.

Thank you for considering my objection.